

Brian Schultz

From: Angie Calhoun
Sent: Wednesday, September 09, 2020 3:17 PM
To: Consumer Correspondence
Cc: Diana Vizcarrondo
Subject: FW: To CLK Docket 20200139

Consumer correspondence for docket 20200139.

Angela Calhoun

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, September 09, 2020 3:01 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 182301

CUSTOMER INFORMATION

Name: Terry Rittmeyer
Telephone: (407) 260-6783
Email: terryrittmeier3@gmail.com
Address: 1530 North Ridge Lake Circle Longwood FL 32750

BUSINESS INFORMATION

Business Account Name: Terry Rittmeyer
Account Number: 2359100000
Address: 1530 North Ridge Lake Circle Longwood FL 32750

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:
"Docket No. 20200139-WS, Utilities, Inc. of Florida"

This is a complaint regarding "Docket No. 20200139-WS.(Notice of Interim Rate Increase. During the middle of a once in a 100 year Pandemic you have decided to increase the rates again. I along with other concerned consumers protest the increase and demand that you re-consider your action. Over 30 million individuals have lost there jobs and 100's of thousands can not make there rent or house payment and you have the nerve to raise your rates. I find it unchangeable.

Customers have experienced 6 to 7 rate increases over the past 4 years. In Sept 2017 I paid \$46 for 7,000 gals. Recently I paid \$96 for 7,000gals ... outrageous. a
Of course the major jump was in 2017 when they more than doubled the base charge for water and wastewater service. That was a killer.

What is driving Utilities Inc to request these increases every year or more frequently. My Electric bill is sometimes less than my water bill. It would be nice if Utilities would explain to us what is driving them to request increases.

Please stop the increases and the frequency of increases. Do the right thing.

Thank you