

**Brian Schultz**

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**From:** Angie Calhoun  
**Sent:** Wednesday, September 09, 2020 2:46 PM  
**To:** Consumer Correspondence  
**Cc:** Diana Vizcarrondo  
**Subject:** FW: To CLK docket 20200139  
**Attachments:** E-Form Other Complaint TRACKING NUMBER 182294; E-Form Other Complaint TRACKING NUMBER 182293

Consumer correspondence for docket 20200139.

[Angela Calhoun](#)

## Brian Schultz

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Wednesday, September 09, 2020 1:27 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 182294

### CUSTOMER INFORMATION

Name: Helen Saunders  
Telephone: (407) 963-3441  
Email: grenadiers1953@yahoo.com  
Address: 102 Willow Tree Ln. Longwood FL 32750

### BUSINESS INFORMATION

Business Account Name: Albert Saunders  
Account Number: 1111400000  
Address: 102 Willow Tree Ln. Longwood FL 32750

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:  
This is for e mail address correction only. See previously sent e mail today.

PSC was contacted previously

## Brian Schultz

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Wednesday, September 09, 2020 1:24 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 182293

### CUSTOMER INFORMATION

Name: Helen Saunders  
Telephone: (407) 963-3441  
Email: grenadiers193@yahoo.com  
Address: 102 Willow Tree Longwood FL 32750

### BUSINESS INFORMATION

Business Account Name: Albert Saunders  
Account Number: 1111400000  
Address: 102 Willow Tree Ln. Longwood FL 32750

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

#### Details:

I am absolutely outraged at the automatic increase given to this company for my water. It seems we, the customers, have no say in the matter. There have been too many of these increase requests that go unchallenged. Please look into the matter.