

**Antonia Hover**

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**From:** Angie Calhoun  
**Sent:** Thursday, September 10, 2020 7:59 AM  
**To:** Consumer Correspondence  
**Cc:** Diana Vizcarrondo  
**Subject:** FW: To CLK Docket 20200139

Consumer correspondence for docket 20200139.

Angela Calhoun

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Wednesday, September 09, 2020 5:12 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Improper Billing TRACKING NUMBER: 182309

**CUSTOMER INFORMATION**

Name: Juan Saavedra  
Telephone:  
Email:  
Address: 2021 Crowley Circle West Longwood FL 32779

**BUSINESS INFORMATION**

Business Account Name: Juan Saavedra  
Account Number:  
Address: 2021 Crowley Circle West Longwood FL 32779

Water County Selected: Seminole

**COMPLAINT INFORMATION**

Complaint: Improper Billing against Utilities, Inc. of Florida  
Details:

This is a complaint regarding "Docket No. 20200139-WS.(Notice of Interim Rate Increase. During the middle of a once in a 100 year Pandemic you have decided to approve a rate increase for Utilities, Inc again. I along with other concerned consumers protest the increase and demand that you re-consider your action. Over 30 million individuals have lost their jobs and 100's of thousands can not make there rent or house payment and you have the nerve to raise your rates. I find the increase for nothing else but the sake of profits for this company to be unacceptable and abusive.

PSC was contacted previously