

**Jacob Veaghn**

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**From:** Jacob Veaghn on behalf of Records Clerk  
**Sent:** Thursday, September 10, 2020 4:35 PM  
**To:** 'April Walker'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket # 20200152-WS

Good afternoon, April Walker

We will be placing your comments below in consumer correspondence in Docket No. 20200152 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veaghn  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
Jacob.Veaghn@psc.state.fl.us  
850.413.6656

-----Original Message-----

From: April Walker <rooszoo98@aol.com>  
Sent: Thursday, September 10, 2020 4:21 PM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
Subject: Docket # 20200152-WS

To whom it may concern,

As a resident of Sun Acres, I do not feel a rate increase is appropriate at this time. Last year, we were told that we would be getting a major upgrade to our water system. The upgrade was to include new pipes that would allow for greater water pressure. We did not get the improvements. Also, our service is out frequently. We need signage that would alert people not to dig in areas where pipes are installed.

Thank you,  
April Walker

Sent from my iPhone