

Sunrise Water, LLC

CORRESPONDENCE
9/14/2020
DOCUMENT NO. 06811-2020

DOCKET NO. 20200152-WS

Name _____

Address _____

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

RECEIVED-FPSC
2020 SEP 14 PM 2:13
COMMISSIONER
CLERK

CUSTOMER COMMENTS

I dont feel an increase is something I can agree with at this time. When customers dont have to pay for 2 or 3 months because the readers are not doing thier job and reading the meters. That's also the real reason some customers suddenly owe 5-6 times thier average. even though they all got the same robotic answer that they must have a leak. They did not have a leak by the way. Then there is the ^{occasional} EXTREMELY strong chlorine smell and the water sometimes has a chlorine taste. I can not in good consience agree to a rate hike to increase the pay for those who have not earned it by actually Doing thier job. IF the increase was earmarked specifically for repairs & upgrades ->

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/ or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

then I would be on board. but for the pay increase, no, I don't agree. Come back in 6 months or a year when you have proven the employees are earning their pay and we can look it over again.

As a business owner I do not give raises when work performance is poor. I also have to "man up" and use my \$ to fill in the gaps on occasion and I'm not going to just increase costs on products because my employees are not working at the expected caliber.



Workman
2409 Summer Hollow Dr
Auburndale, FL 33823



TAMPA FL 335
SAINT PETERSBURG FL
09 SEP 2020 PM 4 L

SEP 14 2020 10:42 AM

2020 SEP 14 AM 8:40

OFFICE of Commission Clerk
FL Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

32399-085099

