

Antonia Hover

From: Consumer Contact
Sent: Wednesday, September 16, 2020 3:10 PM
To: Consumer Correspondence
Subject: To CLK Docket 20200139

Consumer correspondence for docket 20200139.

Sincerely,

Diana Vizcarrondo
Regulatory Specialist II
Office of Consumer Assistance

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Jylian Linville <jyliancdunning@gmail.com>
Sent: Wednesday, September 16, 2020 2:56 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: DOCKET No. 20200139-WS Utilities, Inc. of Florida"

To Whom it may concern,

I'm writing in regards to the proposed wastewater increase by Utilities, INC. I live at 1471 Hidden Ridge Cove, Longwood, FL 32750. If the new rates are approved, my current bill, which is already higher than my electric bill in summer months, will go up an additional \$20 (using my current bill as an example).

My current water/sewer bill is \$215.72! My power was \$213.93. The cost of water/sewer is exorbitant as-is. Rates need to be held steady for a long while. Especially in the wake of COVID-19 where more people are forced to be home and therefore use more utilities. For comparison, my wastewater bill from 2016, prior to the last major rate change was \$80.53...for easy math, that was 37% of my current September bill. My usage has increased since then, but the base rates have climbed and the usage rates were increased by approximately 60%. That's unbelievable and if there was an alternative I would cancel Utilities, Inc. Please consider my points when making this decision to increase rates yet again.

Thank you,
Jylian Linville