

**Antonia Hover**

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**From:** Consumer Contact  
**Sent:** Thursday, September 17, 2020 4:04 PM  
**To:** Consumer Correspondence  
**Subject:** To CLK docket 20200139

Consumer correspondence for docket 20200139.

Sincerely,

Diana Vizcarrondo  
Regulatory Specialist II  
Office of Consumer Assistance

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

**From:** consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
**Sent:** Thursday, September 17, 2020 10:44 AM  
**To:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 182396

**CUSTOMER INFORMATION**

**Name:** Gary Suszko  
**Telephone:**  
**Email:** garysuszko@gmail.com  
**Address:** 12408 Hammock Pointe Cir Clermont FL 34711

**BUSINESS INFORMATION**

**Business Account Name:** Gary Suszko  
**Account Number:** 2142929395  
**Address:** 12408 Hammock Pointe Cir Clermont FL 34711

**Water County Selected:** Lake

**COMPLAINT INFORMATION**

**Complaint:** Other Complaint against Utilities, Inc. of Florida  
**Details:**

Every year I get a letter from Utilities, Inc. of Florida with increases for water and sewer service. I think the water and sewer rates are way too high as it is. If I run my irrigation, then they both become unaffordable. There are more and more customers every year as the building rate of new homes and businesses is exploding out of control. That means you have more income. So, why the increases year after year, after year. I hate paying water and sewer bills. I can't be alone in thinking this. I am sure others have complained similarly. I hope someone who could rework your budget reads this and makes changes to lower the bills. Thanks for listening. Peace to all involved.