

**Antonia Hover**

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**From:** Consumer Contact  
**Sent:** Friday, September 18, 2020 11:37 AM  
**To:** Consumer Correspondence  
**Subject:** To CLK docket 20200139

Consumer correspondence for docket 20200139.

Sincerely,

Diana Vizcarrondo  
Regulatory Specialist II  
Office of Consumer Assistance

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

**From:** consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
**Sent:** Friday, September 18, 2020 10:08 AM  
**To:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 182406

**CUSTOMER INFORMATION**

**Name:** Kathryn Szafranski  
**Telephone:**  
**Email:**  
**Address:** 1737 Blackmon Ct Longwood FL 32779

**BUSINESS INFORMATION**

**Business Account Name:** Donald Gross  
**Account Number:** 1934000000  
**Address:** 1737 Blackmon Ct Longwood FL 32779

**Water County Selected:** Seminole

**COMPLAINT INFORMATION**

**Complaint:** Other Complaint against Utilities, Inc. of Florida  
**Details:**

Several times a year we are notified of a rate increase with no justification for our particular locale. We seem to be subsidizing other mismanaged locales.