

Antonia Hover

From: Consumer Contact
Sent: Monday, September 21, 2020 10:47 AM
To: Consumer Correspondence
Subject: To CLK docket 20200139

Consumer correspondence for docket 20200139.

Sincerely,

Diana Vizcarrondo
Regulatory Specialist II
Office of Consumer Assistance

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Sunday, September 20, 2020 4:46 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 182416

CUSTOMER INFORMATION

Name: Lynn Dunning
Telephone: (407) 252-7022
Email: rejoiceprosper@yahoo.com
Address: 2531 Long Iron Ct Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Lynn Dunning
Account Number:
Address: 2531 Long Iron Ct Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

Good day. I have received another notice of rate increase request from Utilities Inc. During the last several years their rates have increased exponentially! My bills were \$80 to \$120 a few years ago, and now run close to \$200 monthly! The amount of increase is extraordinary already and during this COVID-19 crisis and tremendous unemployment it is despicable to even ask for a rate increase. Please do not grant another increase to the gouging and crippling rate that this water company already charges. Thank you.