

**Antonia Hover**

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**From:** Consumer Contact  
**Sent:** Tuesday, September 22, 2020 10:48 AM  
**To:** Consumer Correspondence  
**Subject:** To CLK docket 20200092  
**Attachments:** image0.png; ATT00001.txt

Consumer correspondence for docket 20200092.

Sincerely,

Diana Vizcarrondo  
Regulatory Specialist II  
Office of Consumer Assistance

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: Randall Ward <randallward879@gmail.com>  
Sent: Tuesday, September 22, 2020 1:32 AM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: Florida public utilities due to make customers pay for hurricane Michael damage.

Hi,

My name is randy ward I'm from Marianna, Florida 32446. I just wanted to comment that it is reported that with very little discussion the Florida public service commission agreed to a settlement for 11,000,000 dollars per year for like eight years to Florida public utilities. I work for a company that cut our pay as managers due to the extensive costs of operating on generators and having people come in from all over to help with the volume. We live in the 65 th poorest county in the state of Florida thank god for Franklin county. Fpu's already one of the highest electric companies in the state of Florida and now it will be that much more expensive because they paid millions in overtime to people that already make more money than 95% of our county residents. Don't get me wrong we appreciate them but everyone lost money because of the hurricane in this county now because of an act of god we have to pay more. While they get filthy rich off the poorest people in Florida. You r there to protect consumers. I believe you failed at this mission this time. That comes with the territory just like fema told all of us. Homes were missing roofs and doors had trees through roofs and our citizens were told there houses were livable sorry no money for you. We should have a choice in what company we use because west Florida electric in the same county is about 33% cheaper. They didn't ask for a rate increase to cover this according to a source that works for them. According to Siri the average family income in Jackson county is \$34680, the federal poverty level for a family of four is \$36795. Welcome your feedback I just wondered why it wasn't negotiated a little more than them asking for \$11.9 million per year and getting \$11 million granted when we already have one of the highest electric rates in the state of Florida. As you can see from the chart below our electric bill is \$210 per month compared to Tampa which is 185 I believe. The average Nicole per family in Hillsborough county is \$56782 Per year \$20000 above the poverty level as well as the average Jackson county resident.

Thank you for reading.

Investor-Owned Electric Utilities  
**Typical Electric Bill Comparisons\* - Residential Service**  
 December 31, 2016

Utility	Minimum Bill or Customer Charge	KWH					
		100	250	500	750	1,000	1,500
Florida Power & Light Company	\$7.87	\$16.01	\$28.22	\$48.59	\$68.93	\$89.27	\$140.61
Duke Energy Florida, LLC	\$8.76	\$18.73	\$33.70	\$58.64	\$83.55	\$108.48	\$170.17
Tampa Electric Company	\$15.00	\$23.85	\$37.15	\$59.29	\$81.43	\$103.56	\$157.85
Gulf Power Company	\$18.60	\$29.97	\$47.00	\$75.41	\$103.80	\$132.19	\$189.00
<u>Florida Public Utilities Company</u>							
Northwest	\$14.00	\$26.29	\$44.71	\$75.42	\$106.12	\$136.83	\$210.75
Northeast	\$14.00	\$26.29	\$44.71	\$75.42	\$106.12	\$136.83	\$210.75

\* Excludes local taxes, franchise fees, and gross receipts taxes that are billed as a separate line item. Includes cost recovery clause factors effective December 2016.

Municipal Electric Utilities  
**Typical Electric Bill Comparisons\* - Residential Service**  
 December 31, 2016

		KWH
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