

**Brian Schultz**

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**From:** Brian Schultz on behalf of Records Clerk  
**Sent:** Wednesday, September 23, 2020 9:29 AM  
**To:** 'Shari Bartlett'  
**Cc:** Consumer Contact  
**Subject:** RE: Stop the Electric Utilities' Boondoggle (Docket 20200092-E1)

Good Morning, Shari Bartlett

We will be placing your comments below in consumer correspondence in Docket No. 20200092-E1 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brian Schultz  
Commission Deputy Clerk II  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
850.413.6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: AARP <aarpfl@aarp.org> On Behalf Of Shari Bartlett  
Sent: Tuesday, September 22, 2020 5:33 PM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
Subject: Stop the Electric Utilities' Boondoggle (Docket 20200092-E1)

Sep 22, 2020

Florida PSC PSC PSC  
FL

Dear Florida PSC PSC,

We are in the middle of a pandemic with unemployment rampant in our state. Right now, Floridians need help making ends meet paying day-to-day expenses, including rising healthcare costs and prescription drug prices, as well as increasing rents and food costs.

What Floridians do not need now is to pay for services that benefits no more than 5 percent of ratepayers.

I had the opportunity to read the information on this rate hike when I got my bill in the mail this week end. I thought I must be getting thick in my old age and asked by young business man (multi degreed) son to review it with me. He was

just as puzzled with it as I was. On Monday I called Duke to ask for an explanation of the information on the rate hike. The person I called told me to go to their website. I did and explained that there were large gaps in the info presented. The young man could not give me the info that was missing on their literature and on their website. I'm sorry, if this was a well thought out rate hike with plausible reasoning behind it they would have no trouble presenting that information to their customers. I firmly believe it should not be approved at this time. I would be more than happy to stand behind them if their rate increase is well thought out.

I do not believe this request is reasonable at this time.

Shari Bartlett  
661 Silver Pass  
Ocala, FL 34472

Sincerely,

Mrs. Shari Bartlett  
661 SILVER PASS  
Ocala, FL 34472  
(585) 727-0054  
sharibartlett@yahoo.com