

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Thursday, September 24, 2020 12:32 PM
To: 'Marilyn Warlick'
Cc: Consumer Contact
Subject: RE: Concerned of disconnect of services

Good Afternoon, Ms. Warlick.

We will be placing your comments below in consumer correspondence in Docket No. 20200219, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

From: Marilyn Warlick <marilyn_ruth21@gmail.com>
Sent: Thursday, September 24, 2020 10:47 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Concerned of disconnect of services

Docket#20200219-E1

Dear Staff and Members of the Public Service Commission:

Thank you for serving the public of Florida.

It would be a grave *disservice to the people of Florida* for the PSC to permit any Florida utilities to disconnect the power of Floridians who have fallen behind in their monthly electric bill payments. Our people are hurting economically during the COVID-19 pandemic, as well as in every other way. Many have lost jobs and income through no fault of their own. As we are aware, the big Florida utilities are permitted very healthy profit margins on their asset bases, their annual profits are in the billions of dollars, and they can easily absorb payment delays and losses during this pandemic.

As You know many low income residents are struggling during this difficult time - how would you and your families like to have the power to your own homes arbitrarily shut off? There is a significant lack of any valid economic pressure or policy reason to permit the utilities to take such an extreme and cruel step.

Thank you for doing the right thing and using your emergency rulemaking authority to prohibit Florida utilities from shutting off power for delinquency in bill payments, until such time as this pandemic has abated, the economy has recovered, and Floridians are able to pay their utility bills.

Remember as a community, we are all in this together

With kind regards for our community
Marilyn Warlick

Sent from my iPhone