

Ronald & Anne Metevier  
133 Habersham Drive  
Longwood, FL 32779

September 14, 2020

Florida Public Service Commission  
Director, Office of Commission Clerk  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0870

Ref: Docket No. 20200139-WS, Utilities, Inc. of Florida


We are customers of Utilities, Inc. of Florida and have received a letter stating they have requested yet ANOTHER RATE INCREASE and that an interim rate increase has been approved already effective September 9, even before we received notification of such.

Since this company obtained the old Sanlando Utilities Crop. All they have done is increase our rates constantly. It has received rate increases at least twice a year and an unbelievable rate increase which almost doubled our rates in one fell swoop a few years ago & they still ask for more! We have lived here for 42 years with our family of 4 & are disgusted that the Public Service Commission has approved nearly all the rate increases they have asked for including the one that "broke the bank"! I thought you were supposed to listen to the consumers & not just those money grubbing businesses. We now pay more for our water & wastewater service than we do for our electric bill & are only 2 at home now, which is ridiculous! We watch our water consumption very closely Being retired senior citizens we do not have increases in our income & this is forcing us to do without a lot of other things just to keep up with theses ever increasing rates!!!

Like everyone else who has them for water service, we have noticed the quality of our water has deteriorated since they acquired the company. We can no longer drink from the faucet...we must filter it first. They had a breakdown & dumped sewage into the Wekiva Creek area also.

We are strongly encouraging you to consider refusing this rate increase for the benefit of the citizens that use Utilities, Inc. of Florida. Please do your job & help protect the people of the area. You need to understand the hardship these constant increase bring to us!! Thank you for you consideration.

Sincerely,



Ronald & Anne Metevier

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2020 SEP 25 PM 2:29  
COMMISSION  
CLERK

Ronald & Anne Metevier  
133 Habersham Dr.  
Longwood, FL 32779

September 14, 2020

Office of Governor DeSantis  
State of Florida  
The Capitol  
400 S. Monroe Street  
Washington, D.C. 20540-0001

Dear Governor DeSantis:

I am writing this letter because you are the one who appoints the members of the Public Service Commission. We would kindly enlist your help for the people who have the water company in our area called Utilities Inc. We are facing yet another rate increase. Since this company took over the Sanlando Utilities Corp. several years ago, all they have done is constantly ask for rate increases several times a year, with the most outrageous one occurring a few years ago in which they nearly doubled our rates "to bring them up to the cost of other states in which they own the utilities"!!! No one believed that the PSC would allow such an outrageous increase, but they did & now our water bills have increased dramatically to the point where we pay more for our needed water & waste water services than we do for our electricity!! The PSC has always given them rate increases when they ask for them!!

I have enclosed the letter we are sending to the PSC in which you can see what we are requesting. They already approved an interim rate increase that went into effect before the consumer even got the letter stating that they are requesting another rate increase. As usual, we have no say.

We have lived in several states over the years & have lived here in our home for 42 years. We were a family of 4 & now only 2. We do not use any more water than absolutely necessary. No matter where we lived, the water companies were always reasonable & affordable. Not so now! Please use your influence with the PSC to battle for our cause of affordable water rates & refuse this latest increase. Thank you for your time & efforts in advance.

Sincerely,  
*Ronald Metevier*  
*Anne Metevier*

Ronald & Anne Metevier

Mr. & Mrs. Ronald Metevier  
133 Habersham Drive  
Longwood FL 32779-4534

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