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SEWER

October 01, 2020

Michael C. Barrett  
Economic Supervisor, Conservation  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
Phone: (850) 413-6544

**Re: Response to Staff's Second Data Request, 2019 FEECA Annual Report**

Dear Mr. Barrett:

Enclosed is JEA's Response to Staff's Second Data Request on Demand Side Management activities. If you have any questions, please do not hesitate to contact me at (904) 665-7065.

Sincerely,

A handwritten signature in blue ink that reads "Donald P. Wucker".

Donald P. Wucker, P.E.  
Technology Research Consultant

Encl: Response to Staff's Second Data Request

- 1. Please describe how the COVID-19 pandemic has affected JEA's ability to offer and implement DSM programs in 2020. As part of your response, please address whether certain programs have been disrupted more than others, and if applicable, describe what steps the Company has taken to mitigate the disruption(s).**

Response to Data Request No. 1

JEA's Neighborhood Efficiency Program (low income) suspended on-site visits in March until August of 2020. During this time, we contacted customers and scheduled tentative appointments in anticipation of when we would be allowed back into homes. This program was the most affected in the portfolio of programs.

The on-site efficiency assessments (energy audits) went on hold in March due to the COVID-19 pandemic. In late April, we began to perform virtual/remote efficiency assessments to continue assisting JEA customer's with their conservation and utility consumption needs. The amount of requested efficiency assessments have been significantly lower than previous years until this past August. The amount of efficiency assessments are now starting to resemble the historical request amounts for the same timeframe from previous years.

The prescriptive commercial lighting program was unaffected. Trade allies continued to install lighting during the year at historic levels. JEA Solar water heating was unaffected.

- 2. For programs that have suspended on-site visits in 2020, does the Company plan on resuming these programs in 2020, and if so, when?**

Response to Data Request No. 2

In August of 2020 The Low Income program was ramped-up back to pre Covid-19 levels and continues. Currently, we do not have a projected start date for when we will resume performing on-site efficiency assessments but the virtual/remote audits continue to assist customers with their conservation and utility consumption needs and are near historical participation levels of the on-site visits. The commercial lighting and solar water heating programs were not impacted.