

Antonia Hover

From: Consumer Contact
Sent: Friday, October 2, 2020 4:08 PM
To: Consumer Correspondence
Subject: To CLK docket 20200139

Consumer correspondence for docket 20200139.

Sincerely,

Diana Vizcarrondo
Regulatory Specialist II
Office of Consumer Assistance

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Friday, October 02, 2020 3:37 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 182504

CUSTOMER INFORMATION

Name: Wayne Roethler
Telephone: (352) 350-3894
Email: ILL2FLA@gmail.com
Address: 32838 Timberwood DR Leesburg FL 34748

BUSINESS INFORMATION

Business Account Name: Wayne Roethler
Account Number: 0728310000
Address: 32838 Timberwood DR Leesburg FL 34748

Water County Selected: Lake

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

Utilities INC is proposing a rate increase of 30% on our water and sewer charges. This seems extremely high and is very unreasonable in these times when there is so much uncertainty is affecting our income due to the COVID virus. This company requests these large increases annually and then settles for some smaller amount. Please deny any rate increase.

Reference docket no. 20200139-WS