

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Wednesday, October 7, 2020 1:12 PM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20200139  
**Attachments:** Letter from David Joswick; david-joswick-response-letter.pdf

See attached customer correspondence and FPSC letter for Docket No. 20200139

## **Antonia Hover**

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**From:** Hannah Barker  
**Sent:** Monday, October 5, 2020 10:31 AM  
**To:** Ellen Plendl  
**Subject:** Letter from David Joswick  
**Attachments:** SG33-KM\_45820100510241.pdf

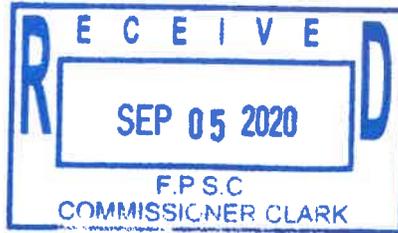
Good morning Ellen,

Please see the attached letter regarding Docket No. 20200139.

**Hannah E. Barker**

Executive Assistant to Chairman Clark  
Florida Public Service Commission  
[2540 Shumard Oak Blvd.](#)  
[Tallahassee, FL 32399](#)  
(850) 413-6004

Florida Public Service Commission  
Director, Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399



9/17/20

Reference: Docket# 20200139 - WS

Dear PSC, I'm sure you have a difficult job with your responsibilities and the decisions you have to make. I'm 78 years old so I have to watch expenses closely. I'm writing you because I feel the rate increases PSC has approved for Utility Inc. over the past 7 years are excessive. Over this time frame a 120% increase in the cost of a gallon of water has been approved by the PSC for Utility Inc. Enclose with this letter is a spread sheet with figures taken from my monthly Utility Inc. bills. As you look this spread sheet over you will see when rate increases took effect. Myself, and all Utility Inc. residential customers in this area are now paying double what we did 7 years ago. In this 7 year time period my Social Security has gone up 8.5% due to cost of living (COLA). During this same time period my electrical bill per kWh has gone from .119 cents to .136 cents which is a 14.2% increase.

I'm confused, would you please tell me how the PSC justifies a 120% water rate increase over this 7 year period? Are there capital water projects requiring a repetitive rate increase? What am I missing, where is all this money going? Please tell me and other residents? Possible, some of these increases should be rescinded. There are many residents in the area here that share my view and have expressed it on social media. I suspect you will be hearing from many of them.

Thank you for your attention to this matter.

A handwritten signature in black ink, appearing to read "David C. Joswick".

David C. Joswick  
600 Magnolia Oak Court  
Longwood, FL 32779

CC:

Governor, Ron DeSantis  
Representative Scott Plakon  
Commissioner, Lee Constantine  
Representative, Stephanie Murphey

David C. Joswick 600 Magnolia Oak Court Longwood, FL 32779

Water Rate Increases

Date	Item	cost	monthly charge	gallons used	cost per gal
20-Mar	1st 4K gal	1.58	\$60.88	3,860	0.015
	4K+ gal	2.35			
	waste water	4.24			
19-Aug		1.56			
		2.33			
		4.21			
18-Aug		1.54			
		2.31			
		4.15			
18-Mar		1.53			
		2.29			
		4.09			
17-Nov		1.52			
		2.28			
		4.05			
17-May	1st 6K	0.94			
	6K+	1.41			
	waste water	33.91			
15-Nov		0.95			
		1.42			
		33.89			
15-Sep		0.94			
		1.41			
		27.02			
14-Dec		0.9			
		0.98			
	10K+	1.48			
		12.45			
13-Oct	3K	0.89			
	2K	0.97			
	5K	1.45			
	waste water	17.98	\$26	3,280 gal	.007 per gal

STATE OF FLORIDA

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OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

October 7, 2020

Mr. David C. Joswick  
600 Magnolia Oak Court  
Longwood, FL 32779

RE: PSC Inquiry 1350946C

Dear Mr. Joswick:

This is in response to your correspondence to Chairman Gary F. Clark, Florida Public Service Commission (FPSC), regarding Utilities, Inc. of Florida (UIF). Given the nature of your concerns, Chairman Clark believes it would be appropriate for specialized staff of the Office of Consumer Assistance and Outreach to respond directly to you.

You expressed a concern about UIF's application for an increase in water and wastewater rates in Seminole County. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 20200139-WS.

If you have any questions or concerns please call Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

A handwritten signature in blue ink that reads "SMcCray".

Shonna McCray  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

SM:mep