

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Thursday, October 15, 2020 2:09 PM
To: 'Dan Anghel'
Cc: Consumer Contact
Subject: RE: My comments - The increase is already there

Good Afternoon, Mr. Anghel.

We will be placing your comments below in consumer correspondence in Docket No. 20200051, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

From: Dan Anghel <anghel0318@gmail.com>
Sent: Thursday, October 15, 2020 1:07 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: My comments - The increase is already there

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
The PSC will also accept emailed comments at:

clerk@psc.state.fl.us

Please be sure to include the docket number, 20200051-GU.

HI ,

The increase already happens - I really do not see the need. for an increase .
Below are example of invoice/payments for two different years

I'm their customer for 12Y and nothing was done in the system - and to ask money for a PORTAL for customer service is not a reason for increase. I really do not see the investment the company made that can support their request. And the ROI is not for 1 Y is for a long run of 10Y or more

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Dear DAN ANGHEL:

Thank you for scheduling the following payment:

Account Number: 211005524221

Amount: \$12.00

Payment Date: 8/9/2017

Once processed successfully, your TECO account will reflect your payment on the business day following the above scheduled payment date. Need to make a change? You can [edit your payment](#) up to one day before the scheduled date.

If you did not schedule this payment, please [let us know](#).

Have a great day,

Tampa Electric/Peoples Gas Customer Service Team

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Dear DAN ANGHEL

Account Number: 211005524221

Current Month's Charges: \$17.00

Total Amount Due: \$17.00

Due Date: 10/22/2020

DO NOT PAY. Your account will be drafted on 10/22/2020

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The increase already happened.

Thank you

Dan Anghel

3710 8th Drive E

Sarasota, FL 34243

Phone: 908-398-9527