CORRESPONDENCE 10/16/2020 DOCUMENT NO. 11272-2020

Antonia Hover

From: Ellen Plendl

Sent:Friday, October 16, 2020 2:50 PMTo:Consumer CorrespondenceSubject:Docket No. 20200092

Attachments: FW Reject Duke Energy's request for Storm Protection Plans (SPP) (Docket 20200092-

E1); Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and FPSC response for Docket No. 20200092.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent: Friday, October 16, 2020 2:10 PM

To: Ellen Plendl

Subject: FW: Reject Duke Energy's request for Storm Protection Plans (SPP) (Docket 20200092-

E1)

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

----Original Message-----

From: AARP <aarpfl@aarp.org> On Behalf Of Robert Storke

Sent: Wednesday, September 23, 2020 12:22 PM To: GovernorRon.DeSantis@eog.myflorida.com

Subject: Reject Duke Energy's request for Storm Protection Plans (SPP) (Docket 20200092-E1)

Sep 23, 2020

Governor Ron DeSantis The Capitol 400 South Monroe Street Tallahassee, FL 32399-0001

Dear Governor DeSantis,

We are in the middle of a pandemic with unemployment rampant in our state. Right now, Floridians need help making ends meet paying day-to-day expenses, including rising healthcare costs and prescription drug prices, as well as increasing rents and food costs.

What Floridians do not need now is to pay for services that benefits no more than 5 percent of ratepayers.

As a customer of Duke Energy I must protest spending a large amount of money to possibly improve reconnect times to a meager number of customers post storm. The larger and more affluent sections of our region will benefit while the remaining 95% of the region will receive, at best, marginally better response times at a relatively large increase in cost. Thank you for your time.

Sincerely,

Mr. Robert Storke 1122E. Wisconsin Ave. Orange City, FL 32763-4336 (386) 917-0235 rstorke@cfl.rr.com

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Shonna McCray

Sent: Friday, October 16, 2020 2:48 PM

To: 'rstorke@cfl.rr.com'

Subject: Consumer Inquiry - Duke Energy Florida

Attachments: FW Reject Duke Energy's request for Storm Protection Plans (SPP) (Docket 20200092-

E1)

Mr. Robert Storke rstorke@cfl.rr.com

RE: FPSC Inquiry 1352524C

Dear Mr. Storke:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities, and water and wastewater utilities. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern DEF's storm protection plan cost recovery clause. We appreciate your comments and will add your correspondence to Docket No. 20200092.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray Regulatory Program Administrator Florida Public Service Commission

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