

APPLICATION OF CITRA HIGHLANDS WATER SYSTEM FOR ORIGINAL WATER CERTIFICATE FOR EXISTING UTILITY CURRENTLY CHARGING FOR SERVICE IN MARION COUNTY

1. Reason for this application

- a. Citra Highlands Water System is filing this application for an original certificate for an existing utility currently charging for service in Marion County.
- b. Citra Highlands Water System also files its request for approval of a pass-through increase for regulatory assessment fee.

2. Utility Information

- a. Name as it should appear on certificate:

Citra Highlands Water System
PO Box 4
Inglis, Florida 34449
352-613-0103

- b. Name of utility representative:

Marshall Hash
PO Box 4
Inglis, Florida 34449
352-613-0103
marshall@hash.com

RECEIVED-FPSC
2020 OCT 30 PM 2:06
COMMISSION
CLERK

3. System History

- a. Citra Highlands Water System was built in the 1980s. The Citra Highlands Water System LLC was organized to manage the water separate from homeowner's association (HOA).
- b. In 2007, we started managing the system which had 25 customers. Approximately 62 lots had homes, of those 6 were unoccupied and 31 had wells.
- c. Over the next 11 years, twelve homes with wells connected to the system, the six empty homes were sold, four homes were removed or abandoned, bringing the total of connected homes to 39 by 2018.

Check received with filing and forwarded to Fiscal for deposit. Fiscal to forward deposit information to Records.

Title of person who forwarded check:

M.S.
10/30/20

- d. In 2018 and 2019, ten new homes were built, two mobiles were added, and five additional homes on wells were connected, bringing the total connections to 56.
- e. In 2020, another builder has started constructing homes on the south side and two more of the homes on private wells connected.

4. Operational Information

- a. The DEP operational and sampling requirements were excessive because the plant was sized to provide water service to 217 homes. Due to the system only having 25 homes, DEP approved our request for a reduction of staffing and sampling requirements. This reduced the operational costs for the system. In 2008 the utility's costs exceeded its income. As we continually took over more of the operational duties, we were able to absorb the difference.
- b. Hash Utilities has the equipment, experience, and licenses to perform all operational and maintenance tasks. All tasks performed are on a contract basis, and repairs are completed and invoiced to each system individually. The tools, equipment, and personnel are managed by Hash Utilities, allowing each system to have the resources as needed.

5. System status

- a. We have maintained and enhanced the system with equipment repair, replacements and improvements. We have invested over \$50,000.00 during the past 12 years through system upgrades and improvements.
- b. The current system size only requires one well, however as the system continues to grow the installation of an additional well is planned. The hydropneumatic tank is 20 years old and will need to be replaced in 5 to 10 years. The tank continues to successfully pass all DEP required structural inspections performed by an engineer, however it is nearing its life expectancy. The well pump was replaced five years ago, and the customer meters have been continually updated.
- c. During the first ten years that we managed the system, no new construction was done. In 2018-19 a builder constructed 10 new homes on the north side of the neighborhood. This year, the builder, whom owns the majority of the vacant lots, has started building on the south side of the neighborhood.

6 Rates

- a. The rates were established when the system had 25 active connections. The rates were calculated with the assumption that some of the existing mobile

homes would connect and the empty homes would become occupied. At 25 active connections the system couldn't cover its own expenses. As the system grew to 35 customers, the income generated was able to cover the primary expenses. We were able to absorb the costs throughout this period because we completed all the operations and maintenance ourselves.

- b. The 10 new homes that were built in 2019 increased the revenue which created a positive cash flow. In 2020, the builder on the south side requested connection letters to submit to the county building department for approximately 50 additional homes. At this time, they have started construction on most of these lots.
- c. With this significant increase in the number of homes the rates may need to be adjusted. At this time, it is our understanding that the HOA plans to restructure once the development is completed. We are requesting guidance from the PSC on how to address this matter.

Thank you for your assistance on this matter.



Marshall Hash
Citra Highlands Water System
PO Box 4 Inglis, Florida 34449
352-613-0103
marshall@hash.com

**APPLICATION FOR ORIGINAL CERTIFICATE OF AUTHORIZATION FOR
EXISTING UTILITY CURRENTLY CHARGING FOR SERVICE**

**(Pursuant to Sections 367.031, 367.045, and 367.081, Florida Statutes, and
Rule 25-30.034, Florida Administrative Code)**

To: **Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850**

The undersigned hereby makes application for original certificate(s) to operate a water and/or wastewater utility in Marion County, Florida, and submits the following information:

PART I APPLICANT INFORMATION

- A) Contact Information for Utility. The utility's name, address, telephone number, Federal Employer Identification Number, and if applicable, fax number, e-mail address, and website address. The utility's name should reflect the business and/or fictitious name(s) registered with the Department of State's Division of Corporations:

Citra Highlands Water System LLC

Utility Name

14185 W River Rd

Office Street Address

Inglis

FL

34449

City

State

Zip Code

PO Box 4

Mailing Address (if different from Street Address)

Inglis

FL

34449

City

State

Zip Code

(352) 613-0103

Phone Number

() -

Fax Number

Federal Employer Identification Number

marshall@hash.com

E-Mail Address

www.hash.com.co

Website Address

- B) The contact information of the authorized representative to contact concerning this application:

Mrshall Hash

Name

PO Box 4

Mailing Address

Inglis

FL

34449

City

State

Zip Code

(352) 613-0103

() -

Phone Number

Fax Number

marshall@hash.com

E-Mail Address

- C) Indicate the nature of the utility's business organization (check one). Provide documentation from the Florida Department of State, Division of Corporations showing the utility's business name and registration/document number for the business, unless operating as a sole proprietor.

Corporation _____
Number

Limited Liability Company _____
L000352050790
Number

Partnership _____
Number

Limited Partnership _____
Number

Limited Liability Partnership _____
Number

Sole Proprietorship

Association

Other (Specify) _____

If the utility is doing business under a fictitious name, provide documentation from the Florida Department of State, Division of Corporations showing the utility's fictitious name and registration number for the fictitious name.

Fictitious Name (d/b/a) _____
Registration Number _____

D) The name(s), address(es), and percentage of ownership of each entity or person which owns or will own more than 5 percent interest in the utility (use an additional sheet if necessary).

Marshall & Kim Hash, 100% PO Box 4, Inglis, FL 34449

PART II ORIGINAL CERTIFICATE FOR EXISTING UTILITY

A) DESCRIPTION OF SERVICE

1) Exhibit A - Provide a statement indicating whether the application is for water, wastewater, or both. If the applicant is applying only for water or wastewater, the statement shall include how the other service is provided.

Water Supplied by the Citra Highlands Water System, Subdivision has individual Septic Systems.

2) Exhibit A - Provide a description of the types of customers served, i.e., single family homes, mobile homes, duplexes, golf course clubhouse, or commercial.

Single Family Homes (Mobile Homes and Site Built)

3) Exhibit A - Provide a schedule showing the number of customers currently served, by class and meter size, as well as the number of customers projected to be served when the requested service territory is fully developed.

B) FINANCIAL ABILITY

- 1) Exhibit B - Provide a detailed financial statement (balance sheet and income statement), audited if available, of the financial condition of the applicant, that shows all assets and liabilities of every kind and character. The financial statements shall be for the preceding calendar or fiscal year. The financial statement shall be prepared in accordance with Rule 25-30.115, F.A.C. If available, a statement of the sources and uses of funds shall also be provided.

- 2) Exhibit C - Provide a list of all entities, including affiliates, upon which the applicant is relying to provide funding to the utility and an explanation of the manner and amount of such funding. The list need not include any person or entity holding less than 5 percent ownership interest in the utility. The applicant shall provide copies of any financial agreements between the listed entities and the utility and proof of the listed entities' ability to provide funding, such as financial statements.

C) TECHNICAL ABILITY

- 1) Exhibit D - Provide a statement of the applicant's experience in the water or wastewater industry;

- 2) Exhibit E - Provide a copy of all current permits from the Department of Environmental Protection (DEP) and the water management district;

- 3) Exhibit F - Provide a copy of the most recent sanitary survey, the compliance inspection report available from the DEP or county health department, and the most recent secondary water quality standards report; and

- 4) Exhibit G - Provide a copy of all correspondence with the DEP, county health department, and water management district, including consent orders and warning letters, and the utility's responses to the same, for the past five years.

D) NEED FOR SERVICE

- 1) Exhibit H - Provide a statement explaining when and under what circumstances the applicant began providing service prior to obtaining a certificate of authorization.

- 2) Exhibit I - If the applicant is requesting any territory not served at the time of application, provide the following documentation of the need for service in the proposed area:

- a) The number of customers proposed to be served, by customer class and meter size, including a description of the types of customers anticipated to be served, i.e., single family homes, mobile homes, duplexes, golf course clubhouse, commercial. If the development will be in phases, this information shall be separated by phase.
- b) A copy of all requests for service from property owners or developers in areas not currently served.
- c) The current land use designation of the proposed service territory as described in the local comprehensive plan at the time the application is filed. If the proposed development will require a revision to the comprehensive plan, describe the steps taken and to be taken to facilitate those changes, including changes needed to address the proposed need for service described above.
- d) Any known land use restrictions, such as environmental restrictions imposed by governmental authorities.

E) TERRITORY DESCRIPTION AND MAPS

- 1) Exhibit J - Provide a legal description of the proposed service area in the format prescribed in Rule 25-30.029, F.A.C.

- 2) Exhibit K - Provide documentation of the utility's right to access continued use of the land upon which the utility treatment facilities are located. This documentation shall be in the form of a recorded warranty deed, recorded quit claim deed accompanied by title insurance, recorded lease such as a 99-year lease, or recorded easement. The applicant may submit an unrecorded copy of the instrument granting the utility's right to access and continued use of the land upon which the utility treatment facilities are or will be located, provided the applicant files a recorded copy within the time prescribed in the order granting the certificate.
- 3) Exhibit L - Provide a detailed system map showing existing and proposed lines and treatment facilities with the territory proposed to be served plotted thereon, consistent with the legal description provided in E-1 above. Any territory not served at the time of the application shall be specifically identified on the system map. The map shall be of sufficient scale and detail to enable correlation with the description of the territory proposed to be served.
- 4) Exhibit J - Provide an official county tax assessment map or other map showing township, range, and section with a scale such as 1"=200' or 1"=400', with the proposed territory plotted thereon, consistent with the legal description provided in E-1 above.

F) PROPOSED TARIFF AND RATE INFORMATION

- 1) Exhibit M - Provide a tariff containing all rates, classifications, charges, rules, and regulations, which shall be consistent with Chapter 25-9, F.A.C. See Rule 25-30.034, F.A.C., for information about water and wastewater tariffs that are available and may be completed by the applicant and included in the application.
- 2) Exhibit N - Provide documentation specifying on what date and under what authority the current rates and charges were established.

G) NOTICING REQUIREMENTS

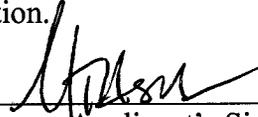
Exhibit O - Provide proof of noticing pursuant to Rule 25-30.030, F.A.C. This may be provided as a late-filed exhibit.

PART III

SIGNATURE

Please sign and date the utility's completed application.

APPLICATION SUBMITTED BY: _____



Applicant's Signature

Marshal Hash

Applicant's Name (Printed)

Utility Representative

Applicant's Title

10/25/2020

Date

Citra Highlands Water System
Original Certificate Application
Exhibit A- Description of Service

Exhibit "A"

- 1) **Provide a statement indicating whether the application is for water, wastewater, or both. If the applicant is applying only for water or wastewater, the statement shall include how the other service is provided.**

Water Supplied by the Citra Highlands Water System, Subdivision has individual Septic Systems.

- 2) **Provide a description of the types of customers served, i.e., single family homes, mobile homes, duplexes, golf course clubhouse, or commercial.**

Single Family Homes (Mobile Homes and Site Built).

- 3) **Provide a schedule showing the number of customers currently served, by class and meter size, as well as the number of customers projected to be served when the requested service territory is fully developed.**

Homes on System - all meters are 5/8" x 3/4"

	Homes
Single Family Homes (Site Built)	23
Mobile Homes.....	33
Mobile homes in neighborhood on private wells.....	15
Lots in service area	217
 System Growth	
2007.....	25
2008.....	32
2009.....	34
2010.....	35
2011.....	36
2012.....	37
2013.....	37
2014.....	35
2015.....	35
2016.....	37
2017.....	39
2018.....	45
2019.....	56

Citra Highlands Water System
Original Certificate Application
Exhibit B - Financial Ability

Exhibit “B ”

- 1) **Provide a detailed financial statement (balance sheet and income statement), audited if available, of the financial condition of the applicant, that shows all assets and liabilities of every kind and character. The financial statements shall be for the preceding calendar or fiscal year. The financial statement shall be prepared in accordance with Rule 25-30.115, F.A.C. If available, a statement of the sources and uses of funds shall also be provided.**

Marshall and Kim Hash have cash reserves for emergencies. We have financed and maintained Citra Highlands Water System since 2007. We perform all operation and maintenance, except engineering and testing, in house which allows for cost and quality controls.

The financial statements for the owner will be supplied under a separate cover letter requesting confidential treatment of such information.

Citra Highlands Water System
Original Certificate Application
Exhibit C - Financial Ability

Exhibit "C "

- 2) **Provide a list of all entities, including affiliates, upon which the applicant is relying to provide funding to the utility and an explanation of the manner and amount of such funding. The list need not include any person or entity holding less than 5 percent ownership interest in the utility. The applicant shall provide copies of any financial agreements between the listed entities and the utility and proof of the listed entities' ability to provide funding, such as financial statements.**

Marshall and Kim Hash have 100% equity in all our systems and no outside source provides funding.

The financial statements for the owner will be supplied under a separate cover letter requesting confidential treatment of such information.

Citra Highlands Water System
Original Certificate Application
Exhibit D- Technical Ability

Exhibit "D"

- 1) **Provide a statement of the applicant's experience in the water or wastewater industry;**

Hash Utilities acquired our first water system in 2004 and currently has ten public water systems (PWS), located in Citrus, Levy, and Marion Counties. Eight of the systems are classified as small community under the jurisdiction of the Department of Environmental Protection. The remaining two systems are regulated by the Department of Health.

Hash Utilities owns and operates all of our PWS. We perform the meter reading, billing, maintaining the systems and equipment, do the sampling, and reporting to all agencies. The state required chemical testing is done by Flowers Laboratory, and engineering is completed by Mark Schroder. We are also members of Florida Rural Water Association and the 811 System. Marshall holds a FLDEP "C" water and "C" wastewater license, and Kim Hash has a "D" water operator license with FLDEP.

Citra Highlands Water System
Original Certificate Application
Exhibit E- Technical Ability

Exhibit “E”

- 2) Provide a copy of all current permits from the Department of Environmental Protection (DEP) and the water management district;**

DEP does not issue operational permits to water systems.

The size of the well does not require a water use permit from the water management district.



FLORIDA DEPARTMENT OF Environmental Protection

CENTRAL DISTRICT OFFICE
3319 MAGUIRE BLVD, SUITE 232
ORLANDO FLORIDA 32803

Ron DeSantis
Governor

Jeanette Nuñez
Lt. Governor

Noah Valenstein
Secretary

April 16, 2019

Marshal Hash, Owner
Hash Utilities
P.O. Box 4
Inglis, Florida 34449
marshall@hash.com

Re: Compliance Assistance Offer
Citra Highlands
PW 3424827
Marion County

Dear Mr. Hash:

An inspection was conducted at your facility on March 19, 2019, under the authority of Section 403.091, Florida Statutes (F.S.). During this inspection, potential non-compliance was noted. The purpose of this letter is to offer compliance assistance as a means of resolving this matter.

Specifically, potential non-compliance with the requirements of Chapter 403, F.S., and Chapters 62-555, Florida Administrative Code (F.A.C.) were observed. Please see the attached inspection report for a full account of Department observations and recommendations.

We request you review the items of concern noted and respond in writing within **15 days** of receipt of this Compliance Assistance Offer. Your written response should include one of the following:

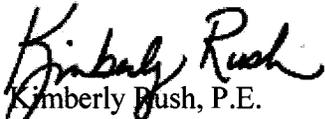
1. Describe what has been done to resolve the non-compliance issue or provide a schedule describing how/when the issue will be addressed (see "Deficiencies" section of the report).
2. Describe what steps have been taken to prevent, to the extent practicable, a recurrence of the non-compliance.
3. Provide the requested information, or information that mitigates the concerns or demonstrates them to be invalid, or
4. Arrange for the case manager to visit your facility to discuss the items of concern.

It is the Department's desire that you are able adequately address the aforementioned issues so that this matter can be closed. Your failure to respond promptly may result in the initiation of formal enforcement proceedings.

Citra Highlands; 3424827
Compliance Assistance Offer
Page 2 of 2
April 16, 2019

Please address your response and any questions to Viviana Useche of the Central District Office District Office at 407-897-2919 or via e-mail at Viviana.Useche@floridadep.gov. We look forward to your cooperation with this matter.

Sincerely,

A handwritten signature in black ink that reads "Kimberly Rush". The signature is written in a cursive style with a large initial "K".

Kimberly Rush, P.E.
Assistant Director, Central District
Florida Department of Environmental Protection

Enclosure: March 19, 2019 Inspection Report

State of Florida
Department of Environmental Protection
Central District

SANITARY SURVEY REPORT

Plant Name CITRA HIGHLANDS County Marion PWS ID # 3424827
Plant Location 1237 SE 161st Street, Citra, FL 32671 Phone 352-613-0103
Owner Name Citra highlands. Attn: Marshall and Liza Hash Phone 352-613-0103
Owner Address P.O. Box 4, Inglis, FL 34449-1206
Contact Person Marshall Hash Title Owner Phone 352-613-0103
This Survey Date 03/19/19 Last Survey Date 04/21/16 Last Compliance Inspection Date 9/27/12

PWS TYPE: Community

PLANT CATEGORY & CLASS: 5D

MAX-DAY DESIGN CAPACITY: 187,200 gpd

PWS STATUS: Approved

TREATMENT PROCESSES IN USE

Hypochlorination

SERVICE AREA CHARACTERISTICS

Subdivision _____

Food Service: Yes No N/A

Number of Service Connections 25

Population Served 88 Basis Owner

OPERATION & MAINTENANCE LOG: Yes

Location Plant

Comments _____

CERTIFIED OPERATOR: Yes

Operator(s) & Certification Class-Number:

Marshall Hash C-16695

Hrs/day: *Required* _____ *Visit* _____ *Actual* _____ *Visit* _____

Days/wk: *Required* _____ *3** _____ *Actual* _____ *2** _____

Non-consecutive Days? Yes No N/A

Comments *Reduced operator staffing approved by the Department on 3/11/14.

MONTHLY OPERATION REPORTS (MORs)

MORs submitted regularly? Yes No N/A

Data missing from MORs? No Yes N/A

Average Day (from MORs) 7,952 gpd

Maximum Day (from MORs) 9,900 gpd 12/18

Comments _____

Flow Measuring Device _____ Flow Meter

Meter Size & Type 4" Master

Date Last Calibrated 06/14/18

RAW WATER SOURCE

GROUND; Number of Wells 1

PURCHASED from PWS ID # _____

Emergency Water Source _____

Emergency Water Capacity _____

STANDBY POWER SOURCE: Not Required

Source _____

Capacity of Standby (kW) _____

Switchover: Automatic Manual

Hrs Operated Under Load _____

What equipment does it operate?

Well Pumps _____

High Service Pumps _____

Treatment Equipment _____

Satisfy avg. daily demand? Yes No Unknown

Audio-visual alarm? Yes No

Comments _____

PLANS AND MAPS

Coliform Sampling Plan Yes No N/A

D/DBP Monitoring Plan Yes No N/A

Lead and Copper Plan Yes No N/A

Distribution System Map Yes No N/A

Emergency Response Plan Yes No N/A

Comments _____

PREVENTIVE MAINTENANCE/O&M

Operation & Maintenance Manual Yes No

Preventive Maintenance Program Yes No N/A

Flushing Program Yes No N/A

Records Yes No N/A

Isolation Valve Exercise Yes No N/A

Records Yes No N/A

Comments _____

CROSS CONNECTION CONTROL

BFPAs None noted # Tested N/A

WWTP RPZ N/A Date Tested N/A

Written Plan Yes Date Unknown

Comments _____

GROUND WATER SOURCE

Well Number (Florida Unique Well ID #)	1			
Year Drilled	1987			
Depth Drilled	123'			
Drilling Method	Combination			
Type of Grout	Neat cement			
Static Water Level	22'			
Pumping Water Level	Unknown			
Design Well Yield	130 gpm			
Test Yield	130 gpm			
Actual Yield (if different than rated capacity)	130 gpm			
Strainer	Unknown			
Length (outside casing)	79'			
Diameter (outside casing)	6"			
Material (outside casing)	Black steel			
Well Contamination History	None			
Is inundation of well possible?	No			
6' X 6' X 4" Concrete Pad	Yes			
SET BACKS	Septic Tank	>200'		
	Reuse Water	N/A		
	WW Plumbing	>200'		
	Other Sanitary Hazard	None observed		
PUMP	Type	Submersible		
	Manufacturer Name	Goulds		
	Model Number	VH66LS		
	Rated Capacity (gpm)	130		
	Motor Horsepower	10		
Well casing 12" above grade?	No*			
Well Casing Sanitary Seal	OK			
Raw Water Sampling Tap	Yes			
Above Ground Check Valve	Yes			
Security	Yes			
Well Vent Protection	N/A			

COMMENTS *The Department will continue to accept the well casing height as it currently exists unless it is shown to contain chemical or microbial contamination.

PWS ID # 3424827
 Date 03/19/19

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Uni-Dose Capacity 30 gpd
 Chlorine Feed Rate 100%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant 0.64 Remote 1.29
 Remote tap location 1628 NE 161st Street
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Prior to hydropneumatic tank
 Booster Pump Info N/A
 Comments _____

STORAGE FACILITIES

(G) Ground (C) Clearwell (E) Elevated
 (B) Bladder (H) Hydropneumatic / flow-through

Tank Type/Number	H
Capacity (gal)	7,500
Material	Steel
Gravity Drain	Yes
By-Pass Piping	Yes
Protected Openings	Yes
Sight Glass or Level Indicator	Yes
PRV/ARV	PRV
Pressure Gauge	Yes
On/Off Pressure	30/50
Access Secured	Yes
Access Manhole	Yes
Tank Sample Tap Location	On tank
Date of Inspection	*08/13
Date of Cleaning	*08/13

Comments _____
 * Tank inspection due 08/2018

DEFICIENCIES:

Areas of Concern	Rule	Corrective Action	Date Corrected	Significant Deficiency?
Finished drinking water tank(s) has been inspected by a licensed engineer but not within the required 5-year time period.	62.555.350(2)	Have future tank inspections completed at least once every 5 years.	Not corrected as of 4/15/2019	No

MONITORING REMINDER:

- Nitrate and nitrite samples are required to be collected from the point of entry (POE) to the distribution system annually. The 2019 results have not been received. Early sampling is encouraged.
- The consumer confidence report (CCR) must be delivered to consumers and the Department no later than July 1, 2019, and certification of delivery of the CCR must be submitted to the Department no later than August 10, 2019.
- Monitoring schedules are available on the Central District's Drinking Water Website.
<https://floridadep.gov/central/central/content/resources-drinking-water-facilities-and-operators-central-district>

COMMENTS:

- Contact FRWA (Florida Rural Water Association) at 850-668-2746, or frwa@frwa.net, for free technical assistance with your system. FRWA has extended benefits offered to members.
- Provide documentation that the finished-drinking-water meter has been calibrated at least every 5 years.
 Checking the calibration of finished-drinking-water meters at treatment plants shall be performed in accordance with the equipment manufacturer's recommendations or in accordance with a written preventive maintenance program established by the supplier of water. [Rule 62-555.350(2), F.A.C.]
- Suppliers of water shall submit written notification to the Department before beginning work or alterations to the public water system. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office or Approved County Health Department and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required.
- Suppliers of water shall telephone the SWO at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]
- Suppliers of water shall telephone, and speak directly to a person at, the appropriate DEP District Office as soon as possible, but never later than noon of the next business day, in the event of any of the following emergency or abnormal operating conditions:
 - The occurrence of any abnormal color, odor, or taste in a public water system's raw or finished water;
 - The failure of a public water system to comply with applicable disinfection requirements; or
 - The breakdown of any water treatment or pumping facilities, or the break of any water main, in a public water system if the breakdown or break is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(b), F.A.C.]

COMMENTS (continued):

- Suppliers of water shall notify affected water customers in writing or via telephone, newspaper, radio, or television; and telephone, and speak directly to a person at, the appropriate DEP District Office by no later than the previous business day before taking PWS components out of operation for planned maintenance or repair work if the work is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(d), F.A.C.]
- Suppliers of water shall issue precautionary "boil water" notices as required or recommended in the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(11), F.A.C.]



Inspector Signature

Viviana Penuela Useche

Printed Name

Environmental Specialist

Title

04/14/2019

Date



Reviewer Signature

Kimberly Rush, P.E.

Printed Name

Assistant Director

Title

4/16/19

Date

MARK E SCHRODER, P.E.
PO Box 640743 Beverly Hills, FL 34464
P352-564-8017 | mark@markschroderpe.com

June 24, 2019

Mr. Marshall Hash
Hash Utilities, LLC
PO Box 4
Inglis, FL 34449

Re: Inspection of Hydro-Pneumatic Tank
Citra Highlands
1401 NE 161st St.
Citra FL 32113
PWS ID#3424827
Marion County

Dear Mr. Hash,

This is a report of the 5-year inspection, performed on May 5, 2019 of the above-referenced Hydro Tank as required by Chapter 62-555.350(2) F.A.C. The inspection included the following:

- 1) External Inspection (pressurized):
 - a) No leaks identified in tank structure or permanent fittings;
 - b) No surface rust at tank section welds or around plumbing fittings;
 - c) Hatch and gasket in good shape and not leaking;
- 2) Internal Inspection (empty):
 - a) Inside surface of tank inspected and no significant pitting was found;
 - b) Inside of tank is epoxy lined and the lining is in fair shape;
 - c) Inside of fittings are in good shape and not blocked;
- 3) During Internal Inspection:
 - a) Inspector removed all sediment from inside of tank;
 - b) Inspector used a soft brush on all inside surfaces to remove all deposits. Minor staining remains below the normal water line;
 - c) Inspector disinfected tank with chlorine while exiting from internal cleaning and inspection;
- 4) Post Inspection:
 - a) Inspector witnessed replacement of the hatch and re-filling of the tank. No leaks were witnessed;
- 5) Conclusions:
 - a) Foundation is structurally sound;
 - b) Inside surface is clean of biogrowths, deposits and sludge. Minor staining and rust spots at the weld points remain;
 - c) Lining is in fair condition;
 - d) Hydro-pneumatic tank is structurally sound.

Please call if you wish to discuss this matter further.
Sincerely, Digitally signed by: Mark E Schroder, P.E.
Date: 2019.06.24 06:27:07 -04'00'

This item has been electronically signed and sealed by Mark E Schroder, P.E. on June 24, 2019 using a SHA authentication code. Printed copies of this document are not considered signed and sealed and the SHA code must be verified on any electronic copies.

Mark E. Schroder, P.E.
Florida License #67585



FLORIDA DEPARTMENT OF Environmental Protection

CENTRAL DISTRICT OFFICE
3319 MAGUIRE BLVD, SUITE 232
ORLANDO FLORIDA 32803

Ron DeSantis
Governor

Jeanette Nuñez
Lt. Governor

Noah Valenstein
Secretary

July 5, 2019

Marshal Hash, Owner
Hash Utilities
P.O. Box 4
Inglis, Florida 34449
marshall@hash.com

Re: Citra Highlands
PW Facility ID #3424827
Marion County

Dear Mr. Hash:

Department personnel conducted an inspection of the above-referenced facility on March 19, 2019. Based on the information provided during and following the inspection, the facility was determined to be in compliance with the Department's rules and regulations.

The Department appreciates your efforts to maintain this facility in compliance with state and federal rules. Should you have any questions or comments, please contact Viviana Useche at 407-897-2919 or via e-mail at Viviana.Useche@floridadep.gov.

Sincerely,

David Smicherko

David Smicherko
Environmental Manager, Central District
Florida Department of Environmental Protection

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

PUBLIC WATER SYSTEM INFORMATION (to be completed by sampler – please type or print legibly)

System Name: Citra Highlands PWS I.D. #: 3424827

System Type (check one): XCommunity Nontransient Noncommunity Transient Noncommunity

Address: 1237 SE 161st ST

City: Citra ZIP Code: _____

Phone # 352-613-0103 Fax #: _____ E-Mail Address: marshall@hash.com

SAMPLE INFORMATION (to be completed by sampler)

Sample Number: 375862DW1 Sample Date: 8/22/2018 Sample Time: 11:00 AM PM (Circle One)

Sample Location (be specific) : POE Location Code: POE

Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): 0.80 mg/L Field pH: _____

Sample Type (Check Only One)

Reason(s) for Sample (Check all that apply)

- Distribution
- Entry Point (to Distribution)
- Plant Tap (not for compliance with 62-550)
- Raw (at well or intake)
- Max Residence Time
- Ave Residence Time
- Near First Customer

- Routine Compliance with 62-550
- Replacement (of Invalidated Sample)
- Confirmation of MCL Exceedance*
- Special (not for compliance with 62-550)
- Composite of Multiple Sites**
- Clearance (permitting)
- Other: _____

Sampling Procedure Used or Other Comments: _____

*See 62-550.500(6) for requirements and restrictions.
And 62-550.512(3) for nitrate or nitrite exceedances.

**See 62-550.550(4) for requirements and
attach a results page for each site.

SAMPLER CERTIFICATION

I, Marshall Hash, Operator, do HEREBY CERTIFY
(Print Name) (Print Title)

that the above public water system and sample collection information is complete and correct.

Signature: 

Date: 10/4/18

Certified Operator #: 16695 Phone #: 352-613-0103

Sampler's Fax #: _____

Sampler's E-mail: marshall@hash.com

REVIEWED

By Zoey Carr at 2:11 pm, Nov 13, 2018

**Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format**

LABORATORY CERTIFICATION INFORMATION (to be completed by lab - please type or print legibly)

Lab Name: Flowers Chemical Laboratories, Inc.

Florida DOH Certification #: E83018

Certification Expiration Date: 6/30/2019

ATTACH CURRENT DOH ANALYTE SHEET*

Address: P. O. Box 150597, Altamonte Springs, FL 32715-0597

Phone #: 407-339-5984

Were any analyses subcontracted? Yes No If yes, please provide DOH certification number(s): _____

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB*

ANALYSIS INFORMATION(to be completed by lab)

Date Sample(s) Received: 08/23/18

PWS ID (From Page 1): 3424827

Sample Number (From Page 1): 375862DW1

Lab Assigned Report # or Job ID: 375862

Group(s) analyzed and results attached for compliance with Chapter 62-550, F.A.C. (check all that apply)

<u>Inorganics</u>	<u>Synthetic Organics</u>	<u>Volatile Organics</u>	<u>Disinfection Byproducts</u>	<u>Radionuclides</u>	<u>Secondaries</u>
<input checked="" type="checkbox"/> All Except Asbestos	<input type="checkbox"/> All 30	<input checked="" type="checkbox"/> All 21	<input type="checkbox"/> Trihalomethanes	<input type="checkbox"/> Single Sample	<input type="checkbox"/> All 14
<input type="checkbox"/> Partial	<input type="checkbox"/> All Except Dioxin	<input type="checkbox"/> Partial	<input type="checkbox"/> Haloacetic Acids	<input type="checkbox"/> Qtrly Composite**	<input checked="" type="checkbox"/> Partial
<input type="checkbox"/> Nitrate	<input type="checkbox"/> Partial		<input type="checkbox"/> Chlorite		
<input type="checkbox"/> Nitrite	<input type="checkbox"/> Dioxin Only		<input type="checkbox"/> Bromate		
<input type="checkbox"/> Asbestos					

LAB CERTIFICATION

I, Jefferson S. Flowers, Technical Director, do HEREBY CERTIFY that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature:



Date: 10/11/18

* Failure to provide a valid and current Florida DOH certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report and possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

** Please provide radiological sample dates & locations for each quarter.

CONFIRMATION AND NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE MCL EXCEEDANCES

NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)

Compliance Determination (to be completed by DEP or DOH - attach notes as necessary)

Sample Collection & Analysis Satisfactory Yes No _____ Replacement Sample or Report Requested (circle or highlight group(s) above)

Person Notified: _____ Date Notified: _____ DEP/DOH Reviewing Official: _____

**Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format**

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: 375862DW1
PWS ID (From Page 1): 3424827

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Cert #
1002	Aluminum	0.2	mg/L	0.0100	U	EPA200.8	0.0100	08/28/18		E83018
1017	Chloride	250	mg/L	8.21		EPA300.0	0.400	08/24/18		E83018
1022	Copper	1	mg/L	0.00170	I	EPA200.8	0.00100	08/28/18		E83018
1025	Fluoride	2	mg/L	0.200	U	EPA300.0	0.200	08/24/18		E83018
1028	Iron	0.3	mg/L	0.0100	U	EPA200.7	0.0100	08/28/18		E83018
1032	Manganese	0.05	mg/L	0.0100	U	EPA200.7	0.0100	08/28/18		E83018
1050	Silver	0.1	mg/L	0.000500	U	EPA200.8	0.000500	08/28/18		E83018
1055	Sulfate	250	mg/L	4.06		EPA300.0	1.00	08/24/18		E83018
1095	Zinc	5	mg/L	0.0100	U	EPA200.8	0.0100	08/28/18		E83018
1905	Color	15	CU	5.00	U	SM2120 B	5.00	08/24/18	09:55 AM	E83018
1920	Odor	3	TON@40C	1.00	U	SM2150 B	1.00	08/23/18	02:00 PM	E83018
1930	Total Dissolved Solids	500	mg/L	110		SM2540 C	2.50	08/25/18		E83018
2905	Foaming Agents	0.5	mg/L	0.200	U	SM5540 C	0.200	08/24/18	01:00 PM	E83018

Citra Highlands Water System
Original Certificate Application
Exhibit G - Technical Ability

Exhibit “G”

- 4) **Provide a copy of all correspondence with the DEP, county health department, and water management district, including consent orders and warning letters, and the utility’s responses to the same, for the past five years.**

We have had no correspondences with the named agencies, except regular operational data (chemical sampling, monthly operational reports, and sanitary surveys).

Citra Highlands Water System
Original Certificate Application
Exhibit H – Need for Service

Exhibit “H”

- 1) Provide a statement explaining when and under what circumstances the applicant began providing service prior to obtaining a certificate of authorization.**

Late 1970's - Citra Highlands was developed as a Mobile Home Subdivision. Of the originally planned five streets, only one street was paved and approximately 50 lots were sold. A water system was installed, but only some of the houses were connected. At this time, the original neighborhood had an established Homeowner's Association (HOA) that managed the streets, water and covenants. Around 2002 - A new developer began building the three streets on the southside of Citra Highlands subdivision with pavement and utilities.

2007-08 –The HOA was dissolving by the time we were brought in, over disagreements concerning the roads and covenant violations. Only some of the homes were connected to the water system, but every homeowner shared in the costs. As the HOA from the original section dissolved, the builder who had purchased the new lots assumed control of the HOA and didn't want to be involved in the water system. The developer sold the vacant buildable lots, but he remained the owner of the water plant property. The developer contacted us regarding the water plant. We meet with members of the old neighborhood and attended a HOA meeting to discuss the operation of the system. All involved parties expressed their desire for us to manage the water system for both sections (old and new). The main goal was to have the water billed individually to each home that was connected to the water system. The address list of the 19 homes that were connected on the mobile home side of the development were given to us. During this time, twelve new homes had been built on the south side of the neighborhood, and six of these homes were occupied and added as customers. At this point, the system had 25 active connections.

2008 – To relieve the developer of the water plant responsibilities, we purchased the water plant property including the additions to the distribution system that had recently been installed.

2011 – Operations of the water system had been done by Protech, until the company dissolved in 2011. At this time, we became responsible for all aspects of the water system.

By 2018 - The six empty new homes were sold, eight of the mobile homes that had private wells connected to the system, bringing our total to 39 connections.

2018-19 - Ten new homes were built on the north side of the neighborhood.

2020 – Another builder started constructing new homes on the vacant lots on the south side of the neighborhood.

Citra Highlands Water System
Original Certificate Application
Exhibit I – Need for Service

Exhibit “I”

2) **If the applicant is requesting any territory not served at the time of application, provide the following documentation of the need for service in the proposed area:**

a) **The number of customers proposed to be served, by customer class and meter size, including a description of the types of customers anticipated to be served, i.e., single family homes, mobile homes, duplexes, golf course clubhouse, commercial. If the development will be in phases, this information shall be separated by phase.**

All territory included in this application is for territory served and not for an extension of the service area.

Water plant and mains supply 217 possible lots in service area. SFD
Residential Customer with 5/8' – 3/4" meters

b) **A copy of all requests for service from property owners or developers in areas not currently served.**

None

c) **The current land use designation of the proposed service territory as described in the local comprehensive plan at the time the application is filed. If the proposed development will require a revision to the comprehensive plan, describe the steps taken and to be taken to facilitate those changes, including changes needed to address the proposed need for service described above.**

Single Family Dwelling

d) **Any known land use restrictions, such as environmental restrictions imposed by governmental authorities.**

None

Citra Highlands Water System
Original Certificate Application
Exhibit - J

STATE OF FLORIDA }
COUNTY OF MARION } 555

The undersigned Corporation, which is duly organized under the laws of the State of Florida and the owners of the real estate situated and included in this plat do hereby certify that the same be recorded in the public records of Marion County, Florida and do hereby dedicate to the public and the purchasers of property herein all streets, alleys and public places shown on said plat except only in such instances as may plainly appear from and by said plat that such places are reserved, and also hereby warrant that it is the owner of the said property included in and situate in said plat with full authority to change the record of the plat thereof and to execute this declaration.

In witness whereof, said corporation has caused its name to be hereunto subscribed and its corporate seal affixed by its undersigned officers herein to this day authorized by its board of directors.

W. J. ...
Secretary
W. J. ...
By the President

W. J. ...
Chairman

CITRA HIGHLANDS
54 OF SECT. 5 OF SEC. 4, T. 15 S., R. 12 E.
MARION COUNTY, FLORIDA

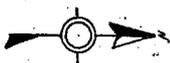
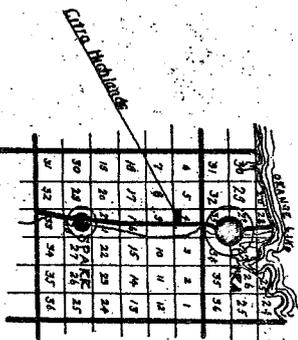
CITRA DEVELOPMENT CO.
OWNERS

L. B. Seemurck, Engineer, Near Farm Branch, Fla.
Surveyed Oct. 1925
Scale 1" = 100'

W. J. ...
Surveyor

Scale: 1" = 100'

Permanent Easement Reservations
Placed on all Block Corners as per
County Specifications.



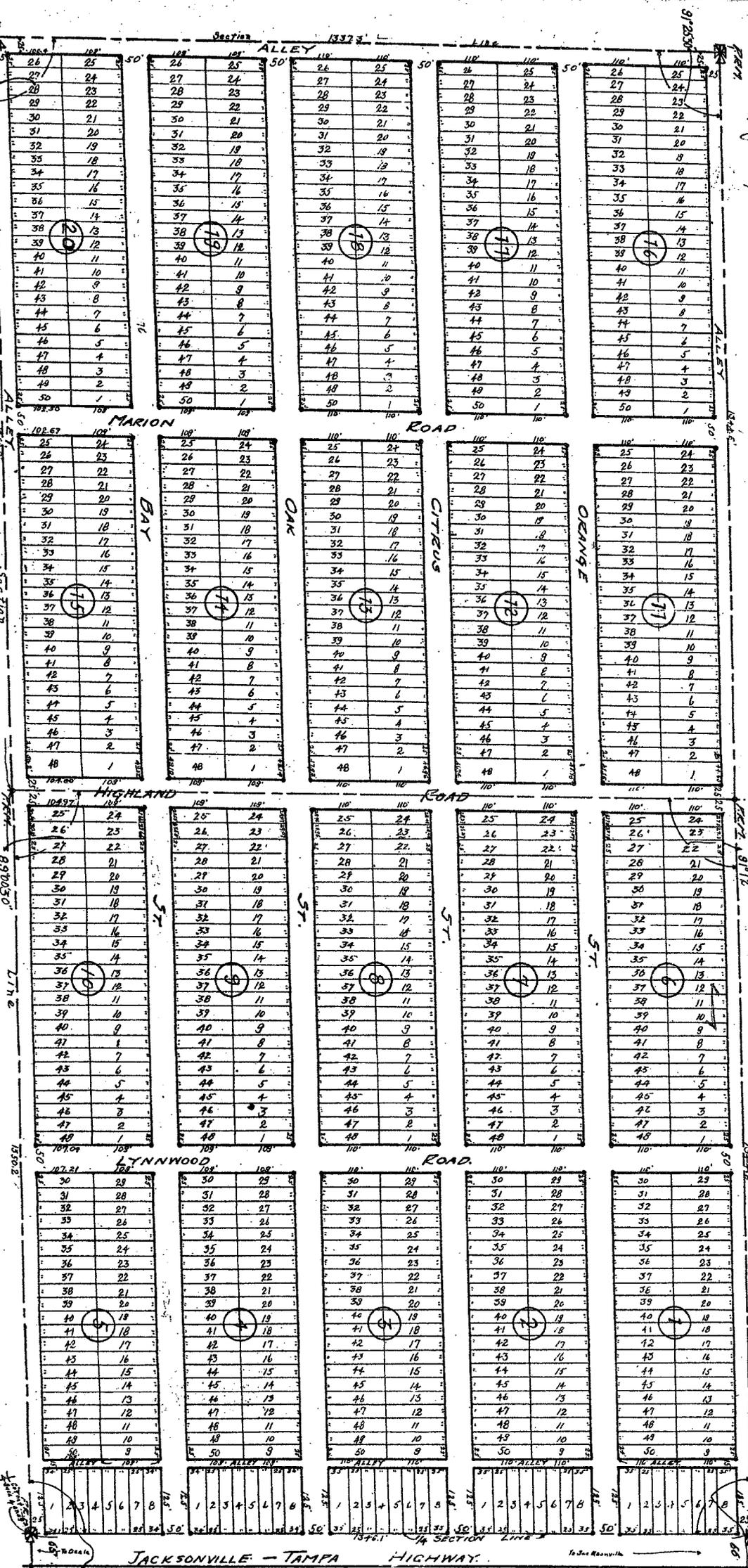
STATE OF FLORIDA }
COUNTY OF MARION } 555

Before me, this day, personally appeared *W. J. ...* and *L. B. Seemurck*, President and Secretary, respectively, of Citra Development Company, a Florida Corporation, and acknowledged to me that they executed the declaration on behalf of the said Citra Development Company as its act and deed, and that the same was duly authorized by the Board of Directors thereof.

Witness my hand and seal this 9th day of Dec. A.D. 1925.

W. J. ...
Notary Public

My Commission Expires April 5, 1929
Notary Public



Section 50
100' x 50'

RECORDING FEES 10.00

This Instrument Prepared by & return to:

Name: **Brandie P. Bennett**, an employee of
Brick City Title Insurance Agency, Inc.
Address: **2303 SE Fort King Street**
Ocala, FL 34471
08-1190
Parcel I.D. #: **0756-000-01**



DEED DOC TAX 31.50

S

SPACE ABOVE THIS LINE FOR PROCESSING DATA

SPACE ABOVE THIS LINE FOR RECORDING DATA

THIS WARRANTY DEED Made the **8th** day of **April**, A.D. 2008, by **L. E. DLOUHY**, hereinafter called the grantor, to **CITRA HIGHLANDS WATER SYSTEM, LLC**, a Florida Limited Liability Company, whose post office address or principal place of business is **PO Box 1206, Inglis, FL 34449**, hereinafter called the grantees:

(Wherever used herein the terms "grantor" and "grantees" include all the parties to this instrument, singular and plural, the heirs, legal representatives and assigns of individuals, and the successors and assigns of corporations, wherever the context so admits or requires.)

Witnesseth: That the grantor, for and in consideration of the sum of \$10.00 and other valuable consideration, receipt whereof is hereby acknowledged, does hereby grant, bargain, sell, alien, remise, release, convey and confirm unto the grantees all that certain land situate in **Marion County, State of Florida**, viz:

Lots 18 through 33, Block 18, Citra Highlands, according to the plat thereof, recorded in Plat Book C, Page 24, Public Records of Marion County, Florida.

SUBJECT TO TAXES FOR THE YEAR 2008 AND SUBSEQUENT YEARS, RESTRICTIONS, RESERVATIONS, COVENANTS AND EASEMENTS OF RECORD, IF ANY.

Together with all the tenements, hereditaments and appurtenances thereto belonging or in anywise appertaining.

To Have and to Hold the same in fee simple forever.

And the grantor hereby covenants with said grantees that he is lawfully seized of said land in fee simple; that he has good right and lawful authority to sell and convey said land, and hereby fully warrants the title to said land and will defend the same against the lawful claims of all persons whomsoever, and that said land is free of all encumbrances, except taxes accruing subsequent to December 31, 2007.

In Witness Whereof, the said grantor has signed and sealed these presents, the day and year first above written.

Signed, sealed and delivered in the presence of:

Brandie P. Bennett
Printed Name

L. E. Dlouhy L.S.
Address:
PO Box 186, Ocala, FL 34478

Erica Jones
Printed Name

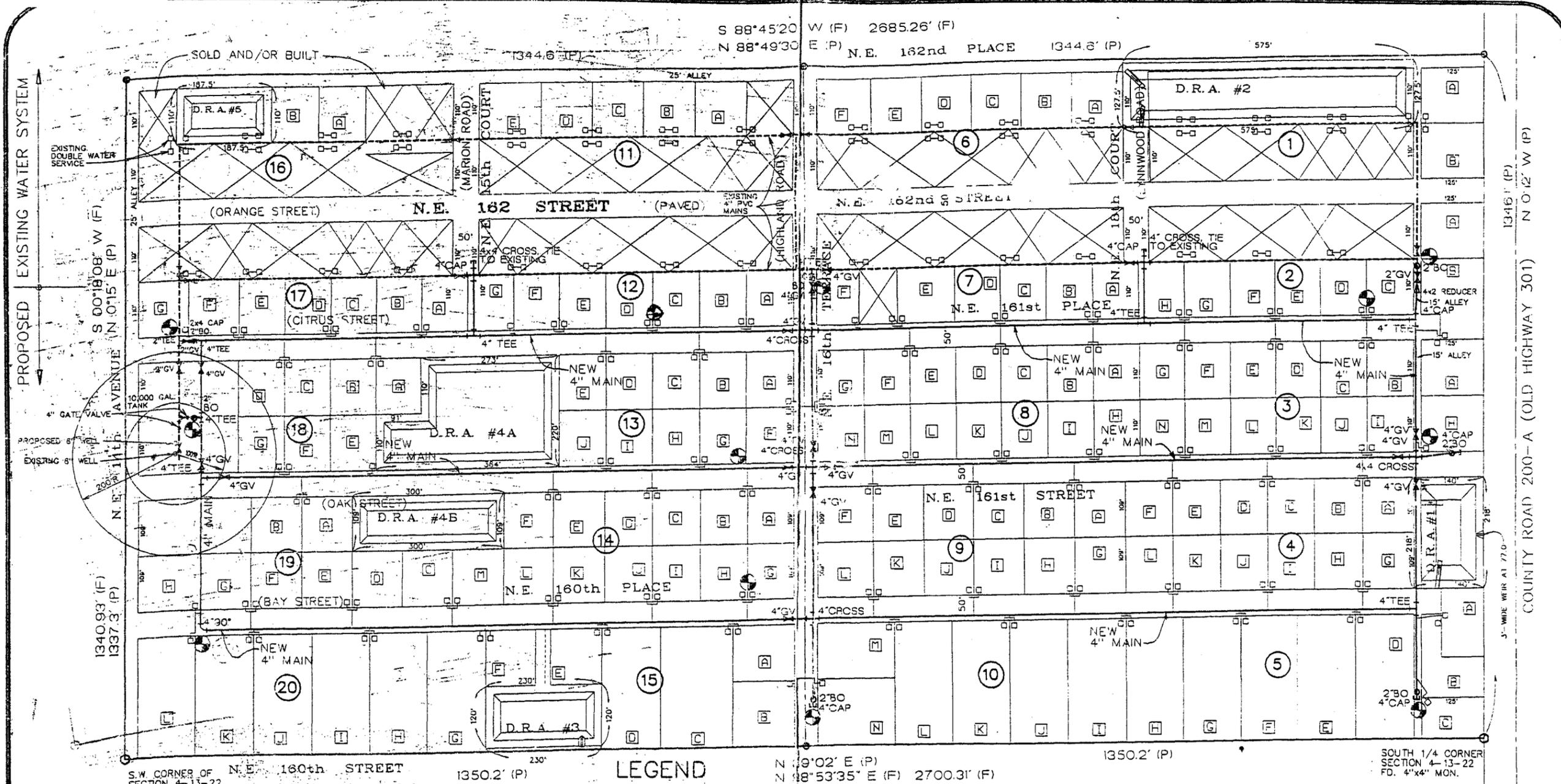
STATE OF FLORIDA
COUNTY OF MARION

The foregoing instrument was acknowledged before me this **8th** day of **April**, 2008, by **L. E. Dlouhy**, who is known to me or who has produced _____ as identification.



Signature of Notary
My commission expires **1/21/11**

Citra Highlands Water System
Original Certificate Application
Exhibit L



PROPOSED EXISTING WATER SYSTEM

S 00°18'08" W (F) 1340.93' (F)
N 0°15' E (P) 1337.3' (P)

S 88°45'20" W (F) 2685.26' (F)
N 88°49'30" E (P) 1344.6' (P)

N.E. 162nd PLACE 1344.6' (P) 575'

S.W. CORNER OF N.E. 160th STREET 1350.2' (P)

N 9°02' E (P) 2700.31' (F)
N 8°53'35" E (F) 2700.31' (F)

1350.2' (P)

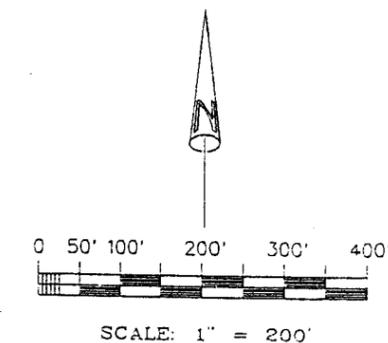
SOUTH 1/4 CORNER SECTION 4-13-22
FD. 4"x4" MON.

1346.1' (P) N 0°12' W (P)
COUNTY ROAD 200-A (OLD HIGHWAY 301)

NOTE:
WATER SAMPLE TESTS REQUIRED BY THE FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION PERMIT FILE NO. WD42-0080705-001 ARE AT POINTS OF CONNECTION TO EXISTING SYSTEM AND AT LOTS G/17, C/12, F/7, A/2, C/2, H/3, F/13, D/18, G/14, C/5, J/10, K/20

- EXISTING WATER MAIN
- PROPOSED 4" WATER MAIN, ALL UNLESS NOTED
- BACTERIOLOGICAL WATER TEST LOCATION
- NEW LOT LINE, 175 NEW (10,000 SQ FT MIN.)
- ⓐ NEW LOT DESIGNATION
- ⊗ SOLD AND/OR OCCUPIED, NOT INCLUDED, (45)

- LEGEND**
- ⊥ TEE
 - ⊕ CROSS
 - ⊗ GATE VALVE
 - ↖ ANGLE BEND
 - ⊕ F.H.C., FIRE HYDRANT CONNECTION, ONLY, 5" OR
 - ▽ REDUCER, INCREASER
 - ⊔ CAP/PLUG
 - 2" BLOW OFF
 - ⊔ SERVICE METER, DOUBLE



CITRA HIGHLANDS
PLAT BOOK C, PAGE 24
MARION COUNTY, FLORIDA

DATE: 7-12-2002
PLOT TIME: 9:48 AM
DISK FILE: CH-WA-2005

CITRA HIGHLANDS WATER SYSTEM

WATER TARIFF SHEETS

FILED WITH

FLORIDA PUBLIC SERVICE COMMISSION

Franchise Certificate

No. xxx-W

WATER TARIFF

CITRA HIGHLANDS WATER SYSTEM

PO Box 4

Inglis, FL 34449

(352) 613-0103

**Franchise Certificate
No.xxx-W**

FILED WITH

FLORIDA PUBLIC SERVICE COMMISSION

Marshall Hash
ISSUING OFFICER
OWNER
TITLE

CITRA HIGHLANDS WATER SYSTEM

WATER TARIFF

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	Sheet Number
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Description of Territory Served.....	3.1
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Rates and Charges Schedules.....	11.0
Rules and Regulations.....	6.0
Service Availability Policy	23.0
Standard Forms.....	18.0
Technical Terms and Abbreviations	5.0
Territory Authority	3.0

Marshall Hash
ISSUING OFFICER
OWNER
TITLE

CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

TERRITORY AUTHORITY

CERTIFICATE NUMBER - xxx-W

COUNTY - Marion

COMMISSION ORDER(s) APPROVING TERRITORY SERVED -

<u>Order Number</u>	<u>Date Issued</u>	<u>Docket Number</u>	<u>Filing Type</u>
??	0?/0?/2020	???-WU	Original Certificate

(Continued to Sheet No. 3.1)

Marshall Hash
ISSUING OFFICER
OWNER
TITLE

CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

(Continued from Sheet No. 3.0)

DESCRIPTION OF TERRITORY SERVED

MARION COUNTY, FLORIDA

Order No. XXX Citra Highlands Subdivision

South ½ of S W ¼ of Section 4 Township 13 South Range 22 East
Marion County Florida

Marshall Hash
ISSUING OFFICER
OWNER
TITLE

CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

COMMUNITIES SERVED LISTING

<u>County Name</u>	<u>Development Name</u>	<u>Rate Schedule(s) Available</u>	<u>Sheet No.</u>
MARION	Citra Highlands Subdivision	GS, RS	12.0, 13.0

Marshall Hash
ISSUING OFFICER
OWNER
TITLE

CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

TECHNICAL TERMS AND ABBREVIATIONS

- 1.0 "BFC" - The abbreviation for "Base Facility Charge" which is the minimum amount the Company may charge its Customers and is separate from the amount the Company bills its Customers for water consumption.
- 2.0 "CERTIFICATE" - A document issued by the Commission authorizing the Company to provide water service in a specific territory.
- 3.0 "COMMISSION" - The shortened name for the Florida Public Service Commission.
- 4.0 "COMMUNITIES SERVED" - The group of Customers who receive water service from the Company and whose service location is within a specific area or locality that is uniquely separate from another.
- 5.0 "COMPANY" - The shortened name for the full name of the utility which is CITRA HIGHLANDS WATER SYSTEM
- 6.0 "CUSTOMER" - Any person, firm or corporation who has entered into an agreement to receive water service from the Company and who is liable for the payment of that water service.
- 7.0 "CUSTOMER'S INSTALLATION" - All pipes, shut-offs, valves, fixtures and appliances or apparatus of every kind and nature used in connection with or forming a part of the installation for rendering water service to the Customer's side of the Service Connection whether such installation is owned by the Customer or used by the Customer under lease or other agreement.
- 8.0 "MAIN" - A pipe, conduit, or other facility used to convey water service to individual service lines or through other mains.
- 9.0 RATE - Amount which the Company may charge for water service which is applied to the Customer=s actual consumption.
- 10.0 "RATE SCHEDULE" - The rate(s) or charge(s) for a particular classification of service plus the several provisions necessary for billing, including all special terms and conditions under which service shall be furnished at such rate or charge.
- 11.0 "SERVICE" - As mentioned in this tariff and in agreement with Customers, AService@ shall be construed to include, in addition to all water service required by the Customer, the readiness and ability on the part of the Company to furnish water service to the Customer. Service shall conform to the standards set forth in Section 367.111 of the Florida Statutes.

(Continued to Sheet No. 5.1)

Marshall Hash
ISSUING OFFICER
OWNER
TITLE

CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

(Continued from Sheet No. 5.0)

- 12.0 "SERVICE CONNECTION" - The point where the Company's pipes or meters are connected with the pipes of the Customer.
- 13.0 "SERVICE LINES" - The pipes between the Company's Mains and the Service Connection and which includes all of the pipes, fittings and valves necessary to make the connection to the Customer's premises, excluding the meter.
- 14.0 "TERRITORY" - The geographical area described, if necessary, by metes and bounds but, in all cases, with township, range and section in a Certificate, which may be within or without the boundaries of an incorporated municipality and may include areas in more than one county.

Marshall Hash
ISSUING OFFICER
OWNER
TITLE

CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

INDEX OF RULES AND REGULATIONS

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(Continued to Sheet No. 6.1)

Marshall Hash
ISSUING OFFICER
OWNER
TITLE

CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

(Continued from Sheet No. 6.0)

	<u>Sheet Number:</u>	<u>Rule Number:</u>
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Marshall Hash
ISSUING OFFICER
OWNER
TITLE

CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

RULES AND REGULATIONS

- 1.0 GENERAL INFORMATION - These Rules and Regulations are a part of the rate schedules and applications and contracts of the Company and, in the absence of specific written agreement to the contrary, apply without modifications or change to each and every Customer to whom the Company renders water service.
- The Company shall provide water service to all Customers requiring such service within its Certificated territory pursuant to Chapter 25-30, Florida Administrative Code and Chapter 367, Florida Statutes.
- 2.0 POLICY DISPUTE - Any dispute between the Company and the Customer or prospective Customer regarding the meaning or application of any provision of this tariff shall upon written request by either party be resolved by the Florida Public Service Commission.
- 3.0 APPLICATION - In accordance with Rule 25-30.310, Florida Administrative Code, a signed application is required prior to the initiation of service. The Company shall provide each Applicant with a copy of the brochure entitled "Your Water and Wastewater Service," prepared by the Florida Public Service Commission.
- 4.0 APPLICATIONS BY AGENTS - Applications for water service requested by firms, partnerships, associations, corporations, and others shall be rendered only by duly authorized parties or agents.
- 5.0 REFUSAL OR DISCONTINUANCE OF SERVICE - The Company may refuse or discontinue water service rendered under application made by any member or agent of a household, organization, or business in accordance with Rule 25-30.320, Florida Administrative Code.
- 6.0 EXTENSIONS - Extensions will be made to the Company's facilities in compliance with Commission Rules and Orders and the Company's tariff.
- 7.0 TYPE AND MAINTENANCE - In accordance with Rule 25-30.545, Florida Administrative Code, the Customer's pipes, apparatus and equipment shall be selected, installed, used and maintained in accordance with standard practice and shall conform with the Rules and Regulations of the Company and shall comply with all laws and governmental regulations applicable to same. The Company shall not be responsible for the maintenance and operation of the Customer's pipes and facilities. The Customer expressly agrees not to utilize any appliance or device which is not properly constructed, controlled and protected or which may adversely affect the water service. The Company reserves the right to discontinue or withhold water service to such apparatus or device.
- 8.0 DELINQUENT BILLS - When it has been determined that a Customer is delinquent in paying any bill, water service may be discontinued after the Company has mailed or presented a written notice to the Customer in accordance with Rule 25-30.320, Florida Administrative Code.

(Continued on Sheet No. 8.0)

Marshall Hash
ISSUING OFFICER
OWNER
TITLE

CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

(Continued from Sheet No. 7.0)

- 9.0 CONTINUITY OF SERVICE - In accordance with Rule 25-30.250, Florida Administrative Code, the Company will at all times use reasonable diligence to provide continuous water service and, having used reasonable diligence, shall not be liable to the Customer for failure or interruption of continuous water service.

If at any time the Company shall interrupt or discontinue its service, all Customers affected by said interruption or discontinuance shall be given not less than 24 hours written notice.

- 10.0 LIMITATION OF USE - Water service purchased from the Company shall be used by the Customer only for the purposes specified in the application for water service. Water service shall be rendered to the Customer for the Customer's own use and the Customer shall not sell or otherwise dispose of such water service supplied by the Company.

In no case shall a Customer, except with the written consent of the Company, extend his lines across a street, alley, lane, court, property line, avenue, or other way in order to furnish water service to the adjacent property through one meter even though such adjacent property may be owned by him. In case of such unauthorized extension, sale, or disposition of service, the Customer's water service will be subject to discontinuance until such unauthorized extension, remetering, sale or disposition of service is discontinued and full payment is made to the Company for water service rendered by the Company (calculated on proper classification and rate schedules) and until reimbursement is made in full to the Company for all extra expenses incurred for clerical work, testing, and inspections. (This shall not be construed as prohibiting a Customer from remetering.)

- 11.0 CHANGE OF CUSTOMER'S INSTALLATION - No changes or increases in the Customer's installation, which will materially affect the proper operation of the pipes, mains, or stations of the Company, shall be made without written consent of the Company. The Customer shall be liable for any charge resulting from a violation of this Rule.

- 12.0 PROTECTION OF COMPANY'S PROPERTY - The Customer shall exercise reasonable diligence to protect the Company's property. If the Customer is found to have tampered with any Company property or refuses to correct any problems reported by the Company, service may be discontinued in accordance with Rule 25-30.320, Florida Administrative Code.

In the event of any loss or damage to property of the Company caused by or arising out of carelessness, neglect, or misuse by the Customer, the cost of making good such loss or repairing such damage shall be paid by the Customer.

(Continued on Sheet No. 9.0)

Marshall Hash
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TITLE

CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

(Continued from Sheet No. 8.0)

- 13.0 INSPECTION OF CUSTOMER'S INSTALLATION - All Customer's water service installations or changes shall be inspected upon completion by a competent authority to ensure that the Customer's piping, equipment, and devices have been installed in accordance with accepted standard practice and local laws and governmental regulations. Where municipal or other governmental inspection is required by local rules and ordinances, the Company cannot render water service until such inspection has been made and a formal notice of approval from the inspecting authority has been received by the Company.

Notwithstanding the above, the Company reserves the right to inspect the Customer's installation prior to rendering water service, and from time to time thereafter, but assumes no responsibility whatsoever for any portion thereof.

- 14.0 ACCESS TO PREMISES - In accordance with Rule 25-30.320(2)(f), Florida Administrative Code, the Customer shall provide the duly authorized agents of the Company access at all reasonable hours to its property. If reasonable access is not provided, service may be discontinued pursuant to the above rule.

- 15.0 RIGHT-OF-WAY OR EASEMENTS - The Customer shall grant or cause to be granted to the Company, and without cost to the Company, all rights, easements, permits, and privileges which are necessary for the rendering of water service.

- 16.0 CUSTOMER BILLING - Bills for water service will be rendered - Monthly, Bimonthly, or Quarterly - as stated in the rate schedule.

In accordance with Rule 25-30.335, Florida Administrative Code, the Company may not consider a Customer delinquent in paying his or her bill until the twenty-first day after the Company has mailed or presented the bill for payment.

A municipal or county franchise tax levied upon a water or wastewater public Company shall not be incorporated into the rate for water or wastewater service but shall be shown as a separate item on the Company's bills to its Customers in such municipality or county.

If a Company utilizes the base facility and usage charge rate structure and does not have a Commission authorized vacation rate, the Company shall bill the Customer the base facility charge regardless of whether there is any usage.

- 17.0 TERMINATION OF SERVICE - When a Customer wishes to terminate service on any premises where water service is supplied by the Company, the Company may require reasonable notice to the Company in accordance with Rule 25-30.325, Florida Administrative Code.

(Continued on Sheet No. 10.0)

Marshall Hash
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CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

(Continued from Sheet No. 9.0)

- 18.0 PAYMENT OF WATER AND WASTEWATER SERVICE BILLS CONCURRENTLY - In accordance with Rule 25-30.320(2)(g), Florida Administrative Code, when both water and wastewater service are provided by the Company, payment of any water service bill rendered by the Company to a Customer shall not be accepted by the Company without the simultaneous or concurrent payment of any wastewater service bill rendered by the Company.
- 19.0 UNAUTHORIZED CONNECTIONS - WATER - Any unauthorized connections to the Customer's water service shall be subject to immediate discontinuance without notice, in accordance with Rule 25-30.320, Florida Administrative Code.
- 20.0 METERS - All water meters shall be furnished by and remain the property of the Company and shall be accessible and subject to its control, in accordance with Rule 25-30.230, Florida Administrative Code.
- 21.0 ALL WATER THROUGH METER - That portion of the Customer's installation for water service shall be so arranged to ensure that all water service shall pass through the meter. No temporary pipes, nipples or spaces are permitted and under no circumstances are connections allowed which may permit water to by-pass the meter or metering equipment.
- 22.0 ADJUSTMENT OF BILLS - When a Customer has been undercharged as a result of incorrect application of the rate schedule, incorrect reading of the meter, incorrect connection of the meter, or other similar reasons, the amount may be refunded or billed to the Customer as the case may be pursuant to Rules 25-30.340 and 25-30.350, Florida Administrative Code.
- 23.0 ADJUSTMENT OF BILLS FOR METER ERROR - When meter tests are made by the Commission or by the Company, the accuracy of registration of the meter and its performance shall conform with Rule 25-30.262, Florida Administrative Code and any adjustment of a bill due to a meter found to be in error as a result of any meter test performed whether for unauthorized use or for a meter found to be fast, slow, non-registering, or partially registering, shall conform with Rule 25-30.340, Florida Administrative Code.
- 24.0 METER ACCURACY REQUIREMENTS - All meters used by the Company should conform to the provisions of Rule 25-30.262, Florida Administrative Code.
- 25.0 FILING OF CONTRACTS - Whenever a Developer Agreement or Contract, Guaranteed Revenue Contract, or Special Contract or Agreement is entered into by the Company for the sale of its product or services in a manner not specifically covered by its Rules and Regulations or approved Rate Schedules, a copy of such contracts or agreements shall be filed with the Commission prior to its execution in accordance with Rule 25-9.034 and Rule 25-30.550, Florida Administrative Code. If such contracts or agreements are approved by the Commission, a conformed copy shall be placed on file with the Commission within 30 days of execution.

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CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

INDEX OF RATES AND CHARGES SCHEDULES

	<u>Sheet Number</u>
Customer Deposits	14.0
General Service, GS	12.0
Meter Test Deposit	15.0
Miscellaneous Service Charges.....	16.0
Residential Service, RS	13.0
Service Availability Fees and Charges	17.0

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CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

GENERAL SERVICE

RATE SCHEDULE GS

- AVAILABILITY - Available throughout the area served by the Company.
- APPLICABILITY - For water service to all Customers for which no other schedule applies.
- LIMITATIONS - Subject to all of the Rules and Regulations of this tariff and General Rules and Regulations of the Commission.
- BILLING PERIOD - Bi-Monthly
- RATE - Metered rate per month
- GALLONAGE CHARGE - \$4.30 per thousand gallons

BASE FACILITY CHARGE - Monthly

<u>Meter Size</u>	<u>Base Facility Charge</u>
5/8" x 3/4"	\$18.95

- MINIMUM CHARGE - Base Facility Charge
- TERMS OF PAYMENT - Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for water service, service may then be discontinued.
- EFFECTIVE DATE - ? 01, 2020
- TYPE OF FILING - Application for Certificate

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CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

RESIDENTIAL SERVICE
RATE SCHEDULE RS

- AVAILABILITY - Available throughout the area served by the Company.
- APPLICABILITY - For water service for all purposes in private residences and individually metered apartment units.
- LIMITATIONS - Subject to all of the Rules and Regulations of this tariff and General Rules and Regulations of the Commission.
- BILLING PERIOD - Bi-Monthly
- RATE - Metered rate per month
- GALLONAGE CHARGE - \$4.30 per thousand gallons
- BASE FACILITY CHARGE - Monthly

<u>Meter Size</u>	<u>Base Facility Charge</u>
5/8" x 3/4"	\$18.95
- MINIMUM CHARGE - Base Facility Charge
- TERMS OF PAYMENT - Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for water service, service may then be discontinued.
- EFFECTIVE DATE - ? 01, 2020
- TYPE OF FILING - Application for Certificate

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CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

CUSTOMER DEPOSITS

ESTABLISHMENT OF CREDIT - Before rendering water service, the Company may require an Applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the Customer from complying with the Company's rules for prompt payment. Credit will be deemed so established if the Customer complies with the requirements of Rule 25-30.311, Florida Administrative Code.

AMOUNT OF DEPOSIT - The amount of initial deposit shall be the following according to meter size:

	<u>Residential</u>	<u>General Service</u>
5/8" x 3/4"	<u>\$85.00</u>	<u>\$85.00</u>
1"	<u>\$</u>	<u>\$</u>
1 1/2"	<u>\$</u>	<u>\$</u>
Over 2"	<u>\$</u>	<u>\$</u>

ADDITIONAL DEPOSIT - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

INTEREST ON DEPOSIT - The Company shall pay interest on Customer deposits pursuant to Rules 25-30.311(4) and (4a). The Company will pay or credit accrued interest to the Customers account during the month of June each year.

REFUND OF DEPOSIT - After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rules 25-30.311(4) and (5), Florida Administrative Code.

Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

EFFECTIVE DATE - ? 01, 2020

TYPE OF FILING - Application for Certificate

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CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

METER TEST DEPOSIT

METER BENCH TEST REQUEST - If any Customer requests a bench test of his or her water meter, in accordance with Rule 25-30.266, Florida Administrative Code, the Company may require a deposit to defray the cost of testing; such deposit shall not exceed the schedule of fees found in Rule 25-30.266, Florida Administrative Code.

<u>METER SIZE</u>	<u>FEE</u>
5/8" x 3/4"	\$20.00
1" and 1 1/2"	\$25.00
2" and over	Actual Cost

REFUND OF METER BENCH TEST DEPOSIT - The Company may refund the meter bench test deposit in accordance with Rule 25-30.266, Florida Administrative Code.

METER FIELD TEST REQUEST - A Customer may request a no-charge field test of the accuracy of a meter in accordance with Rule 25-30.266, Florida Administrative Code.

EFFECTIVE DATE - ? 01, 2020

TYPE OF FILING - Application for Certificate

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CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

INITIAL CONNECTION - This charge may be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge may be levied for transfer of service to a new Customer account at a previously served location or reconnection of service subsequent to a Customer requested disconnection.

VIOLATION RECONNECTION - This charge may be levied prior to reconnection of an existing Customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE (WITH DISCONNECTION) - This charge may be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill

PREMISES VISIT CHARGE - This charge may be levied when a service representative visits a premises except for the purpose of discontinuing service.

LATE FEE - This charge would be levied when a customer's billing account is not paid at the time the five day notices are mailed..

Schedule of Miscellaneous Service Charges

Initial Connection Fee	\$ <u>45.00</u>
Normal Reconnection Fee	\$ <u>45.00</u>
Violation Reconnection Fee	\$ <u>45.00</u>
Premises Visit Fee (For disconnection)	\$ <u>45.00</u>
Premises Visit Fee	\$ <u>30.00</u>
Late Fee	\$ <u>5.00</u>
Returned Check Fee	\$ <u>30.00</u>
Tampering Fee	\$ <u>150.00</u>

EFFECTIVE DATE - ? 01, 2020

TYPE OF FILING - Application for Certificate

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CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

SERVICE AVAILABILITY FEES AND CHARGES

<u>Description</u>	<u>Amount</u>	<u>Refer to Service Availability Policy Sheet No./Rule No.</u>
<u>Back-Flow Preventor Installation Fee</u>		
5/8" x 3/4"	\$	
1"	\$	
1 1/2"	\$	
2"	\$	
Over 2"	\$ ¹	
<u>Customer Connection (Tap-in) Charge</u>		
5/8" x 3/4" metered service	\$ 450.00	
1" metered service	\$	
1 1/2" metered service	\$	
2" metered service	\$	
Over 2" metered service	\$ ¹	
<u>Guaranteed Revenue Charge</u>		
With Prepayment of Service Availability Charges:		
Residential-per ERC/month (__ GPD)	\$	
All others-per gallon/month	\$	
Without Prepayment of Service Availability Charges:		
Residential-per ERC/month (__ GPD)	\$	
All others-per gallon/month	\$	
Inspection Fee	\$ ¹	
<u>Main Extension Charge</u>		
Residential-per ERC (__ GPD)	\$	
All others-per gallon	\$	
or		
Residential-per lot (__foot frontage).....	\$	
All others-per front foot.....	\$	
<u>Meter Installation Fee</u>		
5/8" x 3/4"	\$ 450.00	
1"	\$ 560.00	
1 1/2"	\$	
2"	\$	
Over 2"	\$ ¹	
Plan Review Charge	\$ ¹	
<u>Plant Capacity Charge</u>		
Residential-per ERC (__ GPD)	\$	
All others-per gallon	\$	
<u>System Capacity Charge</u>		
Residential-per ERC (__ GPD)	\$795.00	
All others-per gallon	\$	

¹Actual Cost is equal to the total cost incurred for services rendered.

EFFECTIVE DATE - ? 01, 2020

TYPE OF FILING - Application for Certificate

Marshall Hash
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TITLE

CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

INDEX OF STANDARD FORMS

<u>Description</u>	<u>Sheet No.</u>
APPLICATION FOR METER INSTALLATION	21.0
APPLICATION FOR WATER SERVICE.....	20.0
COPY OF CUSTOMER'S BILL.....	22.0
CUSTOMER'S GUARANTEE DEPOSIT RECEIPT	19.0

Marshall Hash
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CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

CUSTOMER'S GUARANTEE DEPOSIT RECEIPT

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CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

APPLICATION FOR WATER SERVICE

**Water Service Application For
CITRA HIGHLANDS WATER SYSTEM
P.O. Box 4, Inglis, FL 34449-0004
(352) 613-0103 www.hashutilities.com**

Account # _____ Date _____

Name _____

Mailing Address _____

Home Phone _____ Work Phone _____

e-mail _____

Service Address _____

Water System _____

Lot _____ Block _____

Turn On Date _____ Start Meter Reading _____

Water Rate _____ Meter Size _____ Meter # _____

Other Info _____

New Connection _____ Deposit _____

Other _____ Service Fee _____

Amount Due _____ Amount Paid _____

Bills are mailed on the 25th of the month for the previous two months usage. They are due upon receipt and considered late after 21 days..

Customers must be sure all water faucets are in the off position before it is connected. If the water is running it will be shut off and another service fee will be due to reschedule turn on.

There is a **\$30.00** Fee for returned checks, plus any additional charges assessed by the bank.

Customers will be noticed five days before water is shut off for non payment of bills or returned check.

If water is discontinued, there is a reconnect fee.

The undersigned does hereby agree to abide by the rules and regulations of this Utility, and does guarantee payment of any and all indebtedness incurred

Signature _____

Marshall Hash
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OWNER
TITLE

CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

APPLICATION FOR METER INSTALLATION

N/A

Marshall Hash
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TITLE

CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

COPY OF CUSTOMER'S BILL

Hash Utilities, LLC.		
PO Box 1206, Inglis, FL 34449-1206		
www.hashutilities.com		(352) 613-0103
Billing Date	Due Date	Account Number
1/2/2009	1/2/2009	0001
Service Adr: 1234 Water St		
From:	12/2/2008	170287
To:	1/2/2009	173321
Consumption:	X 1	3034
Prior Account Balance		\$29.01
Last Payment	12/10/2008	(\$29.01)
Residential		\$26.77
Tax Rate	0.00% Total Taxes	\$0.00
Total Amount Due		\$26.77
You May Pay Your Bill Online @ WWW.HASHUTILITIES.COM		

<i>Please Return This Portion With Payment</i>		
Billing Date	Account Number	Amount Due
1/2/2009	0001	\$26.77

Amy Shower
1234 Water St
Inglis, FL 34449

Marshall Hash
ISSUING OFFICER
OWNER
TITLE

CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

INDEX OF SERVICE AVAILABILITY

<u>Description</u>	<u>Sheet Number</u>
Schedule of Fees and Charges	Go to Sheet No. 17.0
Service Availability Policy	24.0

Marshall Hash
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TITLE

CITRA HIGHLANDS WATER SYSTEM
WATER TARIFF

SERVICE AVAILABILITY POLICY

Marshall Hash
ISSUING OFFICER
OWNER
TITLE

Citra Highlands Water System
Original Certificate Application
Exhibit N – Proposed Tariff and Rate Information

Exhibit “N”

- 2) Provide documentation specifying on what date and under what authority the current rates and charges were established.**

In the early 2000s, a developer bought and finished the development with streets and utilities. The developer then sold the developed lots to a builder, however the developer was still responsible for the water system. At this point the original HOA that had managed the water system for years had all but dissolved. In 2007, the developer brought us in to manage the whole system (new and old side of the neighborhood) for the HOA. We met with owners from the mobile home area, which had managed the system for the years prior to the developer acquiring the vacant land. We then attended an HOA meeting to discuss a plan with all interested parties.

It's our understanding that prior to our involvement, the process had been started to separate the costs of the water service so that homes that were connected to the water system would be responsible for the costs. We were given the rates and a list of the 19 homes connected on the mobile home section of the development. We contacted these homeowners, along with the homeowners of the newly site-built homes and began managing the water system.

Like many other HOAs, we were brought in because so many people were not paying the HOA dues, which in turn meant they were getting free services. The homeowners could not be required to pay for the water if it was included with any other fees. Understandably homeowners not connected to the system did not want to be responsible for the costs.

Citra Highlands Water System
Original Certificate Application
Exhibit O – Noticing Requirements

Exhibit “O”

- 1) **Provide proof of noticing pursuant to Rule 25-30.030, F.A.C. This may be provided as a late-filed exhibit.**

To be filed later