

**Antonia Hover**

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**From:** Angie Calhoun  
**Sent:** Friday, October 30, 2020 5:44 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** Fwd: To CLK Docket 20200139  
**Attachments:** E-Form Other Complaint TRACKING NUMBER 182737; E-Form Other Complaint TRACKING NUMBER 182740; E-Form Other Complaint TRACKING NUMBER 182742; E-Form Other Complaint TRACKING NUMBER 182743; E-Form Other Complaint TRACKING NUMBER 182744

Consumer correspondence for docket 20200139.

Thank you,

Angela Calhoun

----- Forwarded message -----

**From:** Diane Hood <DHOOD@PSC.STATE.FL.US>  
**Date:** Oct 30, 2020 3:40 PM  
**Subject:** To CLK Docket 20200139  
**To:** Angie Calhoun <ACalhoun@PSC.STATE.FL.US>  
**Cc:**

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Thursday, October 29, 2020 4:42 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 182737

### CUSTOMER INFORMATION

Name: Mike Dandinashira  
Telephone: (407) 739-6885  
Email: miked@mjdsoffice.com  
Address: 1930 wingfield dr, Suite 111 Longwood FL 32779

### BUSINESS INFORMATION

Business Account Name: Mike Dandinashira Account Number:  
Address: 1930 wingfield dr, Suite 111 Longwood FL 32779

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

#### Details:

Water rates has doubled in a couple of years, rate increase seems very frequent & next new rate increase is astronomical. Someone needs to put a stop to this madness.

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Thursday, October 29, 2020 5:58 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 182740

### CUSTOMER INFORMATION

Name: Donna Bowden  
Telephone: (407) 677-6615  
Email: donnabowden13@yahoo.com  
Address: 204 Palmetto Concourse Longwood FL 32779

### BUSINESS INFORMATION

Business Account Name: Donna Bowden  
Account Number:  
Address: 204 Palmetto Concourse Longwood FL 32779

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

#### Details:

Our water bill prices have risen exponentially over the last few years. My water bill used to be \$45 per month with three children in the home. Now my bill is well over \$120 per month with just me in the home. Utilities INC has informed me of another increase in water prices. It is beyond crazy what we are currently paying for water. Please try to inquire and compare our water rates with other companies. Friends with other nearby water companies still pay a similar amount to my old \$ per month.

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Thursday, October 29, 2020 8:25 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 182742

### CUSTOMER INFORMATION

Name: Teresa King  
Telephone: (407) 670-4382  
Email: TLK129@hotmail.com  
Address: 528 WINDING CREEK PL LONGWOOD FL 32779

### BUSINESS INFORMATION

Business Account Name: Teresa King  
Account Number:  
Address: 528 WINDING CREEK PL LONGWOOD FL 32779

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

#### Details:

Unchecked, irresponsible rate increases from this company. Public utilities are not private capitalist enterprises. The public is not obligated to ensure Utilities, Inc turns a profit. If Utilities, Inc can't manage the water and wastewater utility needs without raising rates every 6 months, they should face state auditing and censure, not be rewarded with more public money.

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Thursday, October 29, 2020 9:33 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 182743

### CUSTOMER INFORMATION

Name: Carrie Bell  
Telephone: (310) 795-7852  
Email: Cajones333@yahoo.com  
Address: 307 Stonebridge Drive Longwood FL 32779

### BUSINESS INFORMATION

Business Account Name: Carrie Bell  
Account Number:  
Address: 307 Stonebridge Drive Longwood FL 32779

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

#### Details:

Continuous, unfair rate hikes for the entire 6 years we have lived in Longwood with Utilities Inc. please reference a previous complaint docket number.  
20200139-WS. Will continue to send complaints until we are heard. It's destroying our neighborhood due to the fact individuals cannot afford to water their lawns.

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Friday, October 30, 2020 12:51 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 182744

### CUSTOMER INFORMATION

Name: Anthony Raponi  
Telephone: (407) 252-0785  
Email: tony8968@aol.com  
Address: 2440 W LAKE BRANTLEY DR longwood FL 32779

### BUSINESS INFORMATION

Business Account Name: Anthony Raponi  
Account Number:  
Address: 3851 oakington place, 06 longwood FL 32779

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

Unfair rate increases.. They have a profit margin well over 20%. They need to be regulated better.