

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** November 2, 2020

**TO:** Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

**FROM:** Gregory D. Fogleman, Public Utilities Supervisor, Office of Industry Development & Market Analysis *GF*

**RE:** Docket No. 20200000-OT – Undocketed Filings for 2020

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Please file the attached Suspend Notice from Windstream to Master Call Connections dated October 28, 2020, in the above-referenced docket.

WINDSTREAM SERVICES II, LLC  
4001 N. Rodney Parham Road Little Rock, Arkansas 72212

Nicole Winters  
Counsel II

501.748.6313  
Email: nicole.winters@windstream.com



October 28, 2020

Roulsen Tsoutiev  
Master Call Connections, LLC  
39 Broadway Suite  
New York, NY 10006

**Re: SUSPEND NOTICE: Account Number: 639180609001**

Dear Mr. Tsoutiev:

This notice is to advise you that Master Call Connections, LLC ("Master Call") has failed to make timely payment on the account listed below. Windstream Communications, LLC ("Windstream") requests that you immediately remit payment in full for the account listed below. As of the date of this letter, the total balance due is:

Acct. No. 639180609001	\$28,114.16
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This account is more than 120 days past due. If Windstream does not receive payment in full within thirty-five (35) days from the date of this letter, your account will be suspended.

Master Call is obligated to make payment of all non-disputed amounts. As of the date of this letter, Windstream has not received timely notice of dispute or any communication regarding payment of this balance. Via carbon copy of this letter, Windstream is providing notice to the state commission(s) that it considers this notice *in effect for all subsequent failures of Master Call to pay ON THE PAYMENT DUE DATE* with good and sufficient funds.

If services are suspended, payment of the amount listed above will be required to restore services and a reconnection fee of \$25.00 will be billed to your account. Windstream reserves the right to review your payment history and may require a form of deposit or advance payment based on the number of late payments or suspensions that have occurred on your account.

If you would like to make your payment over the phone, please call Windstream Financial Services at (855)-465-0204 should you have any questions.

Sincerely,

A handwritten signature in black ink that reads 'Nicole Winters'.

Nicole Winters  
Counsel II

cc: Director Telecommunications, Florida Public Service Commission  
Director Policy Division, Illinois Commerce Commission  
Office of Telecommunications, NYS Department of Public Service  
Washington Utilities and Transportation Commission