

State of Florida



# Public Service Commission

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TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** November 6, 2020

**TO:** Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

**FROM:** Gregory D. Fogleman, Public Utilities Supervisor, Office of Industry Development & Market Analysis GF

**RE:** Docket No. 20200236-TP - Proposed extension of permissive dialing in the 850 and 813 area codes.-

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Please file the attached letters from Alarm Association of Florida, Inc. regarding 10-digit dialing in the 850 and 813 area codes in the above-referenced Docket.

GF/jb



November 5, 2020

Greg Fogelman  
Florida Public Service Commission  
Tallahassee, Florida

SUBJECT: 10-digit dialing implementation – 850 area code  
RE: Alarm system monitoring

Mr. Fogelman,

The Alarm Association of Florida is the only statewide association representing security, fire and low voltage contractors since 1970. We currently have approximately thirty contractor members in the 850 area code service area who combined have thousands of customer accounts that have not been able to be reprogrammed remotely and will not likely be reprogrammed by the February 20, 2021 date of mandatory implementation of 10-digit dialing.

Our concern is twofold: first, due to the COVID-19 pandemic, access to many of the premises, especially residential, is greatly reduced and has hindered scheduling reprogramming; and, second, in the matter of fire alarm systems, the Florida Fire Code requires the system be tested after any programming change to ensure proper system operation. This process, depending on the size and location of the system, can take days or in some cases a week or longer.

We hereby request a 90-day extension to the February 20, 2021 mandatory implementation date be granted in order to ensure that these systems remain in service without interruption given that these systems protect life and property.

Regards,

Sean Guthrie  
Executive Director



November 5, 2020

Greg Fogelman  
Florida Public Service Commission  
Tallahassee, Florida

SUBJECT: 10-digit dialing implementation – 813 area code  
RE: Alarm system monitoring

Mr. Fogelman,

The Alarm Association of Florida is the only statewide association representing security, fire and low voltage contractors since 1970. We currently have approximately forty contractor members in the 813 area code service area who combined have thousands of customer accounts.

We are concerned regarding the time frame for mandatory ten digit dialing given the current pandemic situation and the Florida Fire Code requires the system be tested after any programming change to ensure proper system operation. This process, depending on the size and location of the system, can take days or in some cases a week or longer.

We hereby request an extension to the October 2021 mandatory implementation date be granted in order to ensure that these systems remain in service without interruption given that these systems protect life and property.

Regards,

Sean Guthrie  
Executive Director