

PUBLIC SERVICE COMMISSION  
FAR NOTICE OF CUSTOMER SERVICE HEARING

The FLORIDA PUBLIC SERVICE COMMISSION announces the first and second of a total of five public customer service hearings to be held in the following docket to which all persons are invited. The remaining two customer Service Hearings will be held in January of 2021.

DAY, DATE AND TIME: Thursday, December 3, 2020, at 10:00 a.m.; Thursday, December 10, 2020 at 2:00 p.m. and 6:00 p.m.; Wednesday, January 6, 2021 at 10:00 a.m., and Thursday, January 7, 2021 at 6:00 p.m.

PLACE: Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, Florida.

GENERAL SUBJECT MATTER TO BE CONSIDERED: Docket No. 202000139-WS- Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties, by Utilities, Inc. of Florida.. The purpose of the hearing is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides and the proposed rate increase. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this hearing. For questions, contact Commission staff Walt Trierweiler at [wtrierwe@psc.state.fl.us](mailto:wtrierwe@psc.state.fl.us)., Bianca Lherisson at [blheriss@psc.state.fl.us](mailto:blheriss@psc.state.fl.us).

SPECIAL COVID-19 CONSIDERATIONS

As the Governor of the State of Florida has declared a state of emergency due to the COVID-19 Pandemic, the Commission must limit the manner in which the public may participate or view the hearing. As always, the public may view a live stream of the hearing online using the link available at <http://www.floridapsc.com/Conferences/AudioVideoEventCoverage>. Due to these extraordinary circumstances, however, no member of the public may attend in person.

Due to the coronavirus pandemic, this hearing will be conducted virtually and persons will be given the opportunity to provide testimony over the telephone. Persons wishing to testify at the hearing must register by contacting the Commission via email at [speakersignup@psc.state.fl.us](mailto:speakersignup@psc.state.fl.us) or calling 1-850-413-7080. Persons wishing to testify must provide their name, address, and specify which hearing date they wish to testify. After registering to testify, either by email or phone, persons will be provided further instructions on how to participate, including the call-in number. Persons planning to testify should register as soon as possible, but at least two business days before the hearing where they plan to testify.

All witnesses shall be subject to cross-examination at the conclusion of their testimony. The hearing will be governed by the provisions of Chapter 120, Florida Statutes, Chapter 366, Florida Statutes, and Chapters 25-22 and 28-106, Florida Administrative Code.

ADA

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or (850) 413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD).

EMERGENCY CANCELLATION OF HEARING

If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission's website (<http://www.floridapsc.com>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

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Florida Department of State

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## Notices Submitted to/Confirmed by Administrative Code & Register Staff

[Notices Confirmed by ACR](#)

### Notices Submitted to ACR

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
<a href="#">23888498</a>	11/13/2020	FL Public Service Commission	Meeting	11/17/2020 Vol. 46/224	11/13/2020

### Notices Confirmed by ACR

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
None					

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