

Jacob Veaughn

From: Jacob Veaughn on behalf of Records Clerk
Sent: Tuesday, November 17, 2020 12:34 PM
To: 'Karl Willard'
Cc: Consumer Contact
Subject: RE: Docket No. 20200139-WS PLEASE DENY REQUEST

Good Morning, Karl Willard

We will be placing your comments below in consumer correspondence in Docket No. 20200139 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veaughn

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
Jacob.Veaughn@psc.state.fl.us
850.413.6656

From: Karl Willard <kpwillard@gmail.com>
Sent: Tuesday, November 17, 2020 12:17 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Cc: Amber Norris <amnorris@psc.state.fl.us>
Subject: Docket No. 20200139-WS PLEASE DENY REQUEST

Dear PSC Commission:

The current request for rate increase is but one of many requests, some automatic, this one is not,, **please DENY request.**

Utilities, Inc. has a captive monopoly on its utility customers. Customers have no alternative... it is unreasonable for us to pay for inefficiencies, management decisions, and wasteful spending which create cost overruns and result in unreasonable rate increases. **Please DENY request.**

When will the excessively high rate increases stop? **Please DENY request.**

Utilities, Inc.'s modus operandi is to spend inefficiently and recklessly all the while requesting increases to generate a 12% ROI on investment...who earns a 12% rate of return with little or no risk, in the real world? , **please DENY request .**

Utilities Inc. is a money machine for the owners, **please DENY request.**

I appeal to the PSC's sense of responsibility, **please DENY request.**

PLEASE DENY the current request.

Respectfully,

Karl Willard
325 Coble Drive
Longwood, FL 32779

Utility customer at this location for 42 years, Utilities Inc. customer since 1999 (21 years)
407-620-1177