

**Jacob Veaughn**

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**From:** Jacob Veaughn on behalf of Records Clerk  
**Sent:** Tuesday, November 17, 2020 12:19 PM  
**To:** 'A Whitten'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20200139-WS

Good Morning, Arthur Whitten

We will be placing your comments below in consumer correspondence in Docket No. 20200139 and forwarding your comments to the Office of Consumer Assistance and Outreach.

**Jacob Veaughn**

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
[Jacob.Veaughn@psc.state.fl.us](mailto:Jacob.Veaughn@psc.state.fl.us)  
850.413.6656

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**From:** A Whitten <Whitten\_Arthur@outlook.com>  
**Sent:** Tuesday, November 17, 2020 10:38 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Cc:** whitten\_barbara@outlook.com  
**Subject:** Docket No. 20200139-WS

Sir/Madam,

In reference to the proposed increase in rates, please keep in mind that there are many like us that live on a fixed income and do not get periodic raises in our income. A rate increase will have a negative effect on us.

My wife and I must try to budget daily expenses which include increasing medical expenses and prescription prices. Medical expenses are the result of age and failing health; I had 3 surgeries this year and need 2 more. I was a police officer and totally disabled in the line of duty and my condition is deteriorating.

If you choose to go forward with a rate increase; consider a rate decrease for those of us that gave our all and are now disabled. I.e., law enforcement, fire and military.

Thank you for your consideration.

Arthur & Barbara Whitten  
11210 Oakshore Lane  
Clermont, FL 34711

Arthur Whitten

