

**Jacob Veughn**

---

**From:** Jacob Veughn  
**Sent:** Tuesday, November 17, 2020 4:53 PM  
**To:** 'Kevin Brennan'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket20200139-WS

Good afternoon Kevin Brennan,  
My apologies for responding with the incorrect name, this error has been corrected.  
We will be placing your comments below in consumer correspondence in under the name Kevin Brennan and forwarding your comments to the Office of Consumer Assistance and Outreach.  
Thank you for your patience,

**Jacob Veughn**  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
[Jacob.Veughn@psc.state.fl.us](mailto:Jacob.Veughn@psc.state.fl.us)  
850.413.6656

---

**From:** Jacob Veughn **On Behalf Of** Records Clerk  
**Sent:** Tuesday, November 17, 2020 8:33 AM  
**To:** 'Kevin Brennan' <[kevinbrennan413@gmail.com](mailto:kevinbrennan413@gmail.com)>  
**Cc:** Consumer Contact <[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)>  
**Subject:** RE: Docket20200139-WS

Good Morning, John Durning

We will be placing your comments below in consumer correspondence in Docket No. 20200139 and forwarding your comments to the Office of Consumer Assistance and Outreach.

**Jacob Veughn**  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
[Jacob.Veughn@psc.state.fl.us](mailto:Jacob.Veughn@psc.state.fl.us)  
850.413.6656

**From:** Kevin Brennan <[kevinbrennan413@gmail.com](mailto:kevinbrennan413@gmail.com)>  
**Sent:** Tuesday, November 17, 2020 8:28 AM  
**To:** John Durning <[jjdurning@gmail.com](mailto:jjdurning@gmail.com)>  
**Cc:** Records Clerk <[CLERK@PSC.STATE.FL.US](mailto:CLERK@PSC.STATE.FL.US)>  
**Subject:** Re: Docket20200139-WS

Well said I have been in the springs for 31 years and my normal bill for the first 28 years was around \$20-\$25 now with your last increase my bill is \$45-\$48 something just isn't adding up we need some honest politicians to stand up to this 🙄🙄🙄🙄🙄

On Tue, Nov 17, 2020 at 8:24 AM John Durning <[jjdurning@gmail.com](mailto:jjdurning@gmail.com)> wrote:

Dear Clerk,

I am emailing regarding additional rate increases by Utilities Inc.

I've been a Seminole County (Longwood, The Springs) since 1976 excepting a couple of years for out of state employment. I've watched my water/waste bill double over the past few years. Now they want another increase.

Sanlando Utilities was the service provider for years and only incremental increases occurred.

The statement that they have consolidated other acquisitions should not affect local residents. That's analogous to Florida paying taxes to bail out other poorly run states.

Is there anyone in our state government that can stop this and reverse some of these recent increases?

I believe figures don't lie, however I also know liars figure.

Thanks for your attention

John Durning

209 Weeping Elm Lane

Longwood. FL 32779