

**Brian Schultz**

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**From:** Amber Norris  
**Sent:** Wednesday, November 18, 2020 9:50 AM  
**To:** Consumer Correspondence  
**Cc:** Cheryl Bulecza-Banks; Bart Fletcher  
**Subject:** FW: Utilities Inc Docket No. 20200139-WS

[Consumer Correspondence for Docket No. 20200139.](#)

**From:** Michael T. Emmons <troup1998@gmail.com>  
**Sent:** Friday, November 13, 2020 2:17 PM  
**To:** Amber Norris <amnorris@psc.state.fl.us>  
**Subject:** Fwd: Utilities Inc Docket No. 20200139-WS

Ms Norris,

At what point in time is enough enough? For years now, Utilities Inc has regularly sent out notices of rate increases. When we water our yard once a week, (and it still looked awful) our bill exceeded \$260/month. Please stop allowing these people to gouge us.

Thank you,  
Michael T. Emmons  
Longwood, FL 32779  
980-333-2011