Brian Schultz

From: Brian Schultz on behalf of Records Clerk
Sent: Wednesday, November 18, 2020 2:37 PM

To: 'robert.evans3@att.net'
Cc: Consumer Contact
Subject: FW: Docket No 20200139

Attachments: Water increase 2020.docx; Water increase 2020.docx

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20200139-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brian Schultz

Commission Deputy Clerk II Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850.413.6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: robert.evans <robert.evans3@att.net>
Sent: Wednesday, November 18, 2020 12:09 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>

Subject: Docket No 20200139

The attached is my response to the proposed rate increase. I have copied it below as well.

Thanks

Robert Evans

Response.

This seems like a management issue not a need for a rate change. The individual household usage this year was down significantly due to all the rain we received. Plus with Covid19 many businesses were shut down for months. I agree the Utility has fixed costs that must be covered but increasing our rates to cover for their inability to manage their usage cost is not a

need for a rate increase. Plus, there has been increases in new housing in Lake County and that growth in their infrastructure costs should be cover independently with hookup cost. I have lived in Lake County for over 10 years and have never seen a rate decrease; so using their logic, usage drives rates and less usage translates to increase rates due to their revenue shortfall then when usage is up and their revenue is up we should see a rate decreases using this logic but that has never happened in my time in Lake County.

Therefore, I'm completely against their rate increases <<...>> <<...>>

7000U11648 (10.0017.UZ5U 11.2/4

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

Name _ Robert Evans

Address 12045 Willow Grove Ln Clermont FL 34711

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

Customer Comments

This seems like a management issue not a need for a rate change. The individual household usage this year was down significantly due to all the rain we received. Pluse with Covid19 many businesses were shut down for months. l agree the Utility has fixed costs that must be covered but increasing our rates to cover for their inability to manage their usage cost is not a need for a rate increase. Plus, there has been increases in new housing in Lake County and that growth in their infrastructure costs should be cover independently with hookup cost. I have lived in Lake County for over 10 years and have never seen a rate decrease; so using their logic, usage drives rates and less usage translates to increase rates due to their revenue shortfall then when usage is up and their revenue is up we should see a rate decreases using this logic but that has never happened in my time in Lake County.

Therefore, I'm completely against their rate increases s

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/ or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

7000U11648 (10.0017.UZ5U 11.2/4

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

Name _ Robert Evans

Address 12045 Willow Grove Ln Clermont FL 34711

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

Customer Comments

This seems like a management issue not a need for a rate change. The individual household usage this year was down significantly due to all the rain we received. Pluse with Covid19 many businesses were shut down for months. l agree the Utility has fixed costs that must be covered but increasing our rates to cover for their inability to manage their usage cost is not a need for a rate increase. Plus, there has been increases in new housing in Lake County and that growth in their infrastructure costs should be cover independently with hookup cost. I have lived in Lake County for over 10 years and have never seen a rate decrease; so using their logic, usage drives rates and less usage translates to increase rates due to their revenue shortfall then when usage is up and their revenue is up we should see a rate decreases using this logic but that has never happened in my time in Lake County.

Therefore, I'm completely against their rate increases s

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/ or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.