

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee,
Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 -WS

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CUSTOMER COMMENTS

Residents have already experienced several rate increases over the past recent years. We soon will no longer be able to afford your water. Worse; yet, Utilities Inc. is charging us sewer fees on every gallon of water used and much of this water is being used to sprinkle our lawns. This water does not enter the sewer system. How can they continue to charge for something that residents are not getting/using. By description, this is theft - since we have no say in the matter. Complaints are ignored. If watering our grass were an option that would be different but most customers live in HOA's + must keep lawns green + healthy. Perhaps it is time to get rid of Utilities Inc. + bring in a more competitive provider - one that uses a reclamation system for

FOLD & TAPE - See back for address WATERING SUCH AS ALTAMONTE Springs.

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