

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee,  
Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 - WS

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2020 NOV 23 PH 4: 56

COMMISSION  
CLERK

Name Roger Huot

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HEESBURG, FL 34748

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Commission, please complete this comment form and return it by mail,  
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CUSTOMER COMMENTS

IT SEEMS LIKE UTILITIES, INC SEEKS AN INCREASE  
ALMOST EVERY YEAR. WHAT DO I GET IN RETURN?

I'VE BEEN A CUSTOMER FOR 14 YEARS.

(1) MY WATER HAS A YELLOW COLOR COMING OUT OF  
THE TAP.

(2) THERE IS SO MUCH IRON IN THE WATER, THAT IT STAINS  
MY SIDE WALKS, EXTERIOR OF THE HOUSE, SINKS & TOILETS.

(3) THE WATER HAS A FUNNY TASTE TO IT.

IRON IS EASY TO FILTER OUT OF A WATER SUPPLY

WHY HASN'T UTILITIES, INC BEEN ABLE TO ACCOMPLISH  
THIS? WHY IS MY TOTAL WATER USAGE BEING CHARGED

IN CALCULATING WASTE WATER CHARGES, WHEN AT LEAST

60% OF MY CONSUMPTION IS USED FOR IRRIGATION PURPOSES?

FOLD & TAPE - See back for address

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2020 NOV 23 AM 7:05

STAMP

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