

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 -WS

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COMMISSION CLERK

Name Doland Austin

Address 11653 Chain Place  
Clement FLA. 34711

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CUSTOMER COMMENTS

Due to COVID-19 the rate increase is "Hostile" to customers. Even though the rate increase was approved in 2019.  
COVID-19 has put people in dire straits because of Job Loss & Institutionalized. There is a feeling of No Hope and you want to proceed, with making the already not paid bills - increase. I am on furlough - where do I get the money. The increase will increase profits - That is Unfair - I had no choice, I don't have a job. (profit) why do you get to make money and I don't. Unfair!

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