

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 -WS

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COMMISSIONER
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CUSTOMER COMMENTS

My only complaint with the water is the amount of iron rust in the water. I have both a water softener & a separate water filter. I change the water filter about every 2 months. It is covered in red sludge at the end of that period.

Non-filtered sprinkler system water stains my home siding wherever the sprinklers over spray.

An increase in rates should include the removal of the iron/rust sediment before distributing to Pennbrooke homes and infrastructure.

FOLD & TAPE - See back for address

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