

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 -WS

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COMMISSION  
CLERK

Name PENELOPE G. WALKER

Address 105 STONEBRIDGE DR.  
LONGWOOD, FL 32779

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CUSTOMER COMMENTS

We moved into our house in Longwood in August 2013. For the first few years our water bill was generally between \$30 and \$60, depending on how much we had to water our landscaping. In about 2018 it went up to the \$90s and since November 2019, our <sup>monthly</sup> water bill has been about \$130-160. That amount of increase in just 6-7 years is excessive and does not correspond to prices we're familiar with in many northern, more expensive states.

In the last couple of months our water bill has exceeded our electric bill—almost unbelievable! This month (November) our water bill is \$153 whereas our electric bill is \$117. That was not a one-time event. In October our water bill was over \$160 and again exceeded our electric bill.

In just seven years in this house, our water bills have, in general, increased by 200%! That is excessive, and we strongly object to the proposal of another increase in the Seminole County water service.

*Penelope Walker*

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