

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 -WS

RECEIVED-FT30

2020 DEC -1 PM 12:14

COMMISSIONER  
CLERK

Name Kelly J. Ratliff  
Address 144 Trailwood Drive  
Leesburg, FL 34748

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS
I cannot believe that you have the audacity to even think about raising our water rates when our water is so poor. I do not even let my dog drink it! You should "fix" the water before even attempting to charge more for it. I realize that the water in Florida is poor; however, I have lived in other parts of Florida and never had water this bad. It is only good enough to use to water the grass. Even coming from the sprinklers it stains the parts of the house it hits and stains the concrete in front of my home. I am very disappointed in <u>you</u> .

FOLD & TAPE - See back for address

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Kelly Ratliff  
144 Trailwood Dr  
Leesburg, FL 34748



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