

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 -WS

RECEIVED-FTSC

2020 DEC -3 AM 11:54

COMMISSION  
CLERK

Name Bryan S Shannon Covey  
Address 204 Ambergate Ct Longwood,  
FL 32779

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

We have seen increase after increase from Utilities, Inc and cannot fathom this happening yet again. Our bills continue to increase even though our household habits and routines are unchanged. We cannot afford to water our lawn the way it needs. We have spoken with Christopher Snow, Director of External Affairs, when our bill showed an outrageous amount of usage one month when we had done nothing unusual and demonstrated that we had no leaks. We are forced to use this company while neighboring areas pay significantly less. Please help those of us who are on a budget and trapped with this company to not be taken advantage of. Thank you.

FOLD & TAPE - See back for address

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Shannon Covet  
204 Ambergate Ct.  
Longwood, FL 32779-4551



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