

Jacob Veagh

From: Jacob Veagh on behalf of Records Clerk
Sent: Thursday, December 3, 2020 2:20 PM
To: 'Shan Dez'
Cc: Consumer Contact
Subject: RE: docket 20200139-WS

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20200139 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veagh

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
Jacob.Veagh@psc.state.fl.us
850.413.6656

From: Shan Dez <cheshirecatshan@gmail.com>
Sent: Thursday, December 3, 2020 2:07 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Re: docket 20200139-WS

To Whom it May Concern,

I am writing to protest the latest rate hike requested by Utilities Inc. at my address. I have only lived here for 2 1/2 years and the water bills are outrageous. I moved from across town where my water bills averaged \$13 a month to here where they are \$100/ month if I don't water my lawn. There has already been a 100% increase right before I moved in and there have been 2 rate increases since I've been here. Now they are requesting a 3rd increase at over \$20/month during Covid when so many have lost their jobs. Seeing as how we have no alternative to get water, this seems highly suspicious and downright greedy. Please protect us, the consumers as we have no other recourse but your office. Do not allow this latest increase, and put a 2-3 year moratorium on the next round of increases to allow people a chance to catch up.

Thank you,

Shannon Hernandez
334 Amesbury Ct.
Longwood, FL 32779

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Shannon