

**Jacob Veaughn**

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**From:** Jacob Veaughn on behalf of Records Clerk  
**Sent:** Monday, December 7, 2020 3:27 PM  
**To:** 'Sandy Cole'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket Number 20200169-WS

Good Morning, Sandy Cole

We will be placing your comments below in consumer correspondence in Docket No. 20200169 and forwarding your comments to the Office of Consumer Assistance and Outreach.

**Jacob Veaughn**

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
[Jacob.Veaughn@psc.state.fl.us](mailto:Jacob.Veaughn@psc.state.fl.us)  
850.413.6656

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**From:** Sandy Cole <[scolelye@gmail.com](mailto:scolelye@gmail.com)>  
**Sent:** Monday, December 7, 2020 1:16 PM  
**To:** Records Clerk <[CLERK@PSC.STATE.FL.US](mailto:CLERK@PSC.STATE.FL.US)>  
**Subject:** FW: Docket Number 20200169-WS

Sent from [Mail](#) for Windows 10

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**From:** [Judith Pray](#)  
**Sent:** Saturday, December 5, 2020 12:23 PM  
**To:** [Commissioner.Polman@psc.state.fl.us](mailto:Commissioner.Polman@psc.state.fl.us); [Commissioner.Graham@psc.state.fl.us](mailto:Commissioner.Graham@psc.state.fl.us); [Commissioner.Clark@psc.fl.us](mailto:Commissioner.Clark@psc.fl.us);  
[Commissioner.Fay@psc.state.fl.us](mailto:Commissioner.Fay@psc.state.fl.us); [Commissioner.Brown@psc.state.fl.us](mailto:Commissioner.Brown@psc.state.fl.us); [bbaez@psc.state.fl.us](mailto:bbaez@psc.state.fl.us);  
[christensen.patty@leg.state.fl.us](mailto:christensen.patty@leg.state.fl.us)  
**Cc:** [Sandra Cole](#); [Lake Yale](#)  
**Subject:** Docket Number 20200169-WS

December 5, 2020

Docket Number: 20200169-WS

To whom it may concern:

This email is in response to your recent notice to our community that you wish to increase our water and waste billing by a very large amount. We live at Lake Yale Estates in Leesburg and the Lake Yale Utility Company is the service provider to our community.

We are requesting that you reconsider your recommendations to increase the water and waste utility bills by such a HUGE amount. For the last few years we have struggled to even get anything done by Mr. Smallridge, no matter how big or how small the request was. We have a very nice community here and the water sewage plant brings down the value of our homes. At times, the smell is horrible. For the last month there has been a guy here cleaning up the weeds and shrubbery that was overgrown from lack of attention from Mr. Smallridge. I totally understand a need for an increase as that is business but 40% in our water bill and 95% to 100% on our waste treatment?

Please reconsider your recommendation to increase the water and waste billing.

Thank you,

Judith and Robert Pray  
37848 Maywood Bay Dr.  
Leesburg, FL. 34788  
[Jrpray@yahoo.com](mailto:Jrpray@yahoo.com)  
810-217-6647