

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 -WS

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COMMISSION
CLERK

Name Kathy A Layman
Address 3404 Holliday Ave
Apopka, FL 32703

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

The water here is not up to a standard I expect from a Public utility. It leaves rust stains in my toilets And when I had my water laboratory tested the TDS was 696 which is way over the acceptable maximum of 500. Therefore I believe before they are allowed another price increase, the quality of the water should be a lot better than it is now. Water has increased from \$1.56 per 1,000 gallons from the beginning of 2020 to \$1.65 per 1,000 gal's on my last bill Date of 10/26/20. I do not begrudge anyone a price increase when needed but I think the product should be worth the cost. My water here is not as good as it should be. I have only lived in this brand new (we built) Almost 2.5 years - I should not have rust stains in my toilets.

FOLD & TAPE - See back for address

Thank you,

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