

Application for a staff-assisted rate case in Lake County by

Lake Yale Utilities, LLC

DOCKET NO. 20200169-WS

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CUSTOMER COMMENTS

We spent our first summer at LAKE YALE Estates. The odor from the sewer system was very strong. The green slime on the Retention ponds gave us a lot of mosquitoes. Having to keep the windows closed, gave us higher electric bills.

We understand that a good part of the rate increase is to purchase a lawn mower and trailer. With all the other parks they own, the tractor and trailer should be paid off in a short time. Does this mean the rate will go back to the old rate after tractor and trailer are paid for?

A 94.5% increase is a very hard thing for people on Social Security to absorb.

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