

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Wednesday, December 9, 2020 12:43 PM  
**To:** 'Leslie Korte'  
**Cc:** Consumer Contact  
**Subject:** RE: Lake Yale Utilities LLC

Good Morning, Mr. & Mrs. Korte.

We will be placing your comments below in consumer correspondence in Docket Number 20200169, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

*Toni Hover*  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

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**From:** Leslie Korte <kortelestie@yahoo.com>  
**Sent:** Wednesday, December 9, 2020 12:39 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Lake Yale Utilities LLC

This is in reference to Docket No 20200169-WS.

We are residents of Lake Yale Estates and we feel the rate increase is much to high. Considering how difficult it has been to get any response and repairs done to our water or waste system.

The smell coming from this system is down right awful. The water is cloudy and smells bad.

We have retired here from Michigan and love it here, but if the time should ever arise that we needed to sell we feel with the quality of water and the smell it would be very difficult to find a buyer.

We understand businesses need to make a profit, but the increase they are seeking will be a hardship on many of us and our water will still be bad.

Thankyou for your time  
Mike and Leslie Korte