

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Wednesday, December 9, 2020 2:40 PM
To: 'Barbara TeCroney'
Cc: Consumer Contact
Subject: RE: LAKE YALE ESTATES

Good Afternoon, Mr. & Mrs. Tecroney.

We will be placing your comments below in consumer correspondence in Docket Number 20200169, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

From: Barbara TeCroney <norvelbar@gmail.com>
Sent: Wednesday, December 9, 2020 1:59 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: LAKE YALE ESTATES

Dec. 9, 2020

To the Florida Public Service Commission

R/E Docket No. 20200169-WS

As a resident of Lake Yale Estates, I am writing to speak out against the magnitude of the proposed rate increase for our community.

A far GREATER PROBLEM for us living on Metcalf Way or Sussex Hill and others even farther from the sewage plant is the constant low pitch pump noise. There are times that we wonder "why are my nerves on edge". Then we realize the constant drumming of the pumps is the cause.

The pumps need to be isolated, altered, updated, replaced, or enough insulating barrier built around them to stop the noise! This is a mental health issue equal to or greater than the physical health issue of the ODOR all have complained about.

The residents of Lake Yale Estates are retired people just wanting to live a stress free life. We have "PAID OUR DUES" in our younger years! Now it is time for Lake Yale Utilities to step up and remedy this problem.

Thank You

Norvel & Barbara Tecrone

11901 Metcalf Way