

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Wednesday, December 9, 2020 4:04 PM
To: 'Barbara TeCroney'
Cc: Consumer Contact
Subject: RE: lake yale utilities

Good Afternoon, Ms. TeCroney.

We will be placing your comments below in consumer correspondence in Docket Number 20200169, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

From: Barbara TeCroney <norvelbar@gmail.com>
Sent: Wednesday, December 9, 2020 3:33 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: lake yale utilities

Dec. 9, 2020

To the Florida Public Service Commission

R/E Docket No. 20200169-WS

As a resident of Lake Yale Estates, I am writing to speak out against the magnitude of the proposed rate increase.

A GREATER PROBLEM for us living HERE IS THE UNBEARABLE LOUD NOISE FROM THE SEWER PUMP ALL DAY EVERY DAY AND THE SMELL AND UNKEPT PROPERTY.

The pumps need to have enough insulating barrier built around them to stop the noise! When it is the middle of the night and the noise wakes you up it becomes a mental health issue. Once the noise has woken you up it becomes a physical

health issue also, because sleep has ended. You turn on the TV or music to try and shut out the noise, nothing really shuts off that pump noise. I feel I should have stayed in the city, the sirens are not as loud or constant as this sewer pump.

It is time for Lake Yale Utilities to step up and remedy their problem without raising prices..

Thank You

Barbara TeCrony

11901 Metcalf Way