

Brian Schultz

From: Hannah Barker
Sent: Thursday, December 10, 2020 10:06 AM
To: Commissioner Correspondence
Subject: Docket Correspondence
Attachments: lake yale utilites; LAKE YALE UTILIES; Lake Yale Utilities LLC Docket No. 20200169-WS; Lake Yale Utilities Rate Increase Docket No. 20200169-WS; Lake Yale Utilities Rate Increase Docket No. 20200169-WS; lake yale sewage

Good morning,

Please place the attached emails in Docket No. 20200169.

Hannah E. Barker

Executive Assistant to Chairman Clark
Florida Public Service Commission
[2540 Shumard Oak Blvd.](#)
[Tallahassee, FL 32399](#)
(850) 413-6004

Brian Schultz

From: Holly <hollydiederich@gmail.com>
Sent: Thursday, December 10, 2020 7:24 AM
To: Office of Chairman Clark
Subject: lake yale utilites

Dec 10, 2020

To whom it may concern:

This is in regards to the rate increase requested by Lake Yale Utilites LLC, Docket No. 20200169-WS.

I am a resident of Lake Yale utilities and as such I need to speak up against this increase and ask that Lake Yale Utilites LLC. Be held accountable for our poor water and waste system.

Since taking over in 2017, Mr. Smallridge and LYU, LLC. Have done nothing to maintain or improve our water or waste system. He has been belligerent, threatening and unresponsive.

We have had to fight for 3 years to get an adequate fence around the waste treatment plant, what we have now still does not muffle the sound nor the smell. Especially during the summer months, the smell and noise from the treatment area are overwhelming, directly impacting our quality of life. What little has been done, has been with much resistance and not until the DEP stepped in and required the minimum. The retention ponds are a health issue, as it is a cesspool of breeding mosquitoes.

The majority of residents purchase drinking water, as the quality of LYU water questionable. I haven't seen any analysis of such, but do wonder, given the increase of cancer and other health issues within the community.

This is a community of good honest people, the majority 80-85% here as full time residents, who have worked all their lives for a bit of heaven in the sun. I am concerned that this increase, and given the quality of service, will grossly affect the value of our investment in our homes and community.

Please, consider us when you address this issue. We understand that costs go up, and could accept a modest increase. But the request for 40% increase in water, and 95% increase in waste is ridiculous.

Thank you
Bill and Marie Ennis
11912 Stanwood Way
Leesburg Fl 34788
352-589-6694

Brian Schultz

From: Holly <hollydiederich@gmail.com>
Sent: Thursday, December 10, 2020 7:14 AM
To: Office of Chairman Clark
Subject: LAKE YALE UTILITIES

Dec 8, 2020

To whom it may concern:

This is in regards to the rate increase requested by Lake Yale Utilites LLC, Docket No. 20200169-WS.

I am a resident of Lake Yale utilities and as such I need to speak up against this increase and ask that Lake Yale Utilites LLC. Be held accountable for our poor water and waste system.

Since taking over in 2017, Mr. Smallridge and LYU, LLC. Have done nothing to maintain or improve our water or waste system. He has been belligerent, threatening and unresponsive.

We have had to fight for 3 years to get an adequate fence around the waste treatment plant, what we have now still does not muffle the sound nor the smell. Especially during the summer months, the smell and noise from the treatment area are overwhelming, directly impacting our quality of life. What little has been done, has been with much resistance and not until the DEP stepped in and required the minimum. The retention ponds are a health issue, as it is a cesspool of breeding mosquitoes.

Let's talk about the water! The majority of residents purchase drinking water, as the quality of LYU water is awful. It can either reek of chlorine one day, the next it just smells funky. Water pressure is inconsistent, sometimes so poor that it won't pop up our sprinklers or allow us to take a shower.

Until just recently, we have seen no staffing for the water or waste treatment. Since we have seen someone, on a partially routine basis for about a month, nothing has improved. So not too sure what he is doing.

This is a community of good honest people, the majority 80-85% here as full time residents, who have worked all their lives for a bit of heaven in the sun. I am concerned that this increase, and given the quality of service, will grossly affect the value of our investment in our homes and community.

Please, consider us when you address this issue. We understand that costs go up, and could accept a modest increase. But the request for 40% increase in water, and 95% increase in waste is ridiculous.

Thank you

Margaret Anne Barger
11918 Stanwood Way
Leesburg Fl 34788
352-483-0939

Brian Schultz

From: Heidi Borkovetz <bork5@yahoo.com>
Sent: Wednesday, December 09, 2020 6:46 PM
To: Office of Commissioner Polmann; Office of Commissioner Graham; Office of Chairman Clark; Office of Commissioner Fay; Office of Commissioner Brown; Braulio Baez
Cc: Records Clerk; christensen.patty@leg.state.fl.us
Subject: Lake Yale Utilities LLC Docket No. 20200169-WS

Richard L. Borkovetz
Heidi A. Borkovetz
37920 Monticello Street
Leesburg, FL 34788

Mailing Address:
P. O. Box 141
Sturgeon Bay, WI 54235

We are customers of Lake Yale Utilities. We strenuously object to the rate increases proposed by the Utilities Commissioner for the purchase of a lawn mower and trailer and usage fees.

- Since the grass is being cut and maintained currently, there is no need for a new lawn mower or trailer. Repair the equipment currently owned.
- If the Commission finds that the purchase of a new mower and trailer is necessary, the Commission should put a dollar limit on the expenditure. Prior to any purchase, at least 3 bids should be obtained with estimates for replacement of the lawn mower and trailer. Only the lowest bid should be accepted within the amount capped.
- If a mower and trailer have already been purchased, proof of purchase including amount paid should be provided to the customers. If the amount paid is excessive and unreasonable, the owner should be liable for the expense and that cost should not be passed onto the customer.
- There is nothing that prevents this equipment from being used for personal use or another business owned by the manager/member/LLC. Therefore, the equipment should be kept on the premises at Lake Yale in our locked compound in a locked shed with the equipment being used solely by Lake Yale Utilities and its staff. The key should be retained by Lake Yale Utilities to prevent misuse.

Any reputable business owner knows that you need to operate within your budget and that you do not make equipment purchases without the funds to do so! Repair the equipment you own and when you have funds to make a purchase, do it then. Poor management of Lake Yale Utilities is obvious.

The water charges should be used to offset the waste charges. A fee increase of 40% for water usage when it is generating income is excessive and unnecessary. A fee increase of 100% for waste usage is UNNECESSARY and EXCESSIVE. Most of the residents of Lake Yale Estates are retired and on fixed incomes. We are planning retirement in the next year. We cannot afford the proposed rate increases. This will jeopardize the financial wellbeing of all of Lake Yale Estates' residents. If it is absolutely necessary for a fee increase, a minimal, staged increase projected over years is more reasonable. It would most likely be found that Lake Yale Utilities could break even with a minimal fee increase and better management.

WE OBJECT TO THE PROPOSED RATE INCREASES AND PURCHASE OF LAWN MOWER AND TRAILER. WE REQUEST THAT YOU RECONSIDER AND ELIMINATE OR REDUCE THE PROPOSED FEE INCREASES.

Thank you.

Richard L. Borkovetz

Heidi A. Borkovetz

Brian Schultz

From: Jennings Neeld <neeld3@gmail.com>
Sent: Wednesday, December 09, 2020 5:04 PM
To: Office of Chairman Clark; Office of Commissioner Graham; Office of Commissioner Brown; Office of Commissioner Polmann; Office of Commissioner Fay
Subject: Lake Yale Utilities Rate Increase Docket No. 20200169-WS
Attachments: Lake Yale Utilities Rate Increase - Neeld Letter.docx

Please see the attached letter from a resident of Sandpiper Manor regarding the proposed rate increase for Lake Yale Utilities

Jennings & Robin Neeld

Brian Schultz

From: Jennings Neeld <neeld3@gmail.com>
Sent: Wednesday, December 09, 2020 5:01 PM
To: Office of Chairman Clark; Office of Commissioner Graham; Office of Commissioner Brown; Office of Commissioner Polmann; Office of Commissioner Fay
Cc: Bill Cartwright; Cindy Coe; Jim Dallas; Joe Ingraham; John Carter; Tom Miller; Sherry Stake
Subject: Lake Yale Utilities Rate Increase Docket No. 20200169-WS
Attachments: Lake Yale Utilities Rate Increase.docx

Please see the attached letter regarding the proposed rate increase for Lake Yale Utilities from the Sandpiper Manor Co-op Board.

Thank you,
Jennings Neeld
President
Sandpiper Manor Co-op Board

Brian Schultz

From: Barbara TeCrone <norvelbar@gmail.com>
Sent: Wednesday, December 09, 2020 3:27 PM
To: Office of Chairman Clark
Subject: lake yale sewage

Dec. 9, 2020

To the Florida Public Service Commission

R/E Docket No. 20200169-WS

As a resident of Lake Yale Estates, I am writing to speak out against the magnitude of the proposed rate increase.

A GREATER PROBLEM for us living HERE IS THE UNBEARABLE LOUD NOISE FROM THE SEWER PUMP ALL DAY EVERY DAY AND THE SMELL AND UNKEPT PROPERTY.

The pumps need to have enough insulating barrier built around them to stop the noise! When it is the middle of the night and the noise wakes you up it becomes a mental health issue. Once the noise has woken you up it becomes a physical health issue also, because sleep has ended. You turn on the TV or music to try and shut out the noise, nothing really shuts off that pump noise. I feel I should have stayed in the city, the sirens are not as loud or constant as this sewer pump.

It is time for Lake Yale Utilities to step up and remedy their problem without raising prices..

Thank You

Barbara TeCrone

11901 Metcalf Way