

Brian Schultz

From: Veronica Washington
Sent: Thursday, December 10, 2020 11:13 AM
To: Commissioner Correspondence
Subject: Docket No. 20200169
Attachments: 2021 Proposed Budget Documents, Owner-Resident List; lake yale utilites; LAKE YALE UTILITES

Please place the attached emails in Docket No. 20200169

Thanks

Veronica D. Washington

Executive Assistant to Commissioner Andrew Fay
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
(850)413-6036
vwashing@psc.state.fl.us

Brian Schultz

From: Terry Sharkey <sharkeyd@charter.net>
Sent: Thursday, December 10, 2020 9:22 AM
To: Office of Commissioner Fay
Subject: 2021 Proposed Budget Documents, Owner-Resident List

We consider the requested rate increases to be completely out of line. The level and quality of services that LYU provides to our community does not warrant any increase and certainly not the one that LYU is asking for. The Commission should know that we are buying bottled water as we will not drink out of the tap in our homes. Please turn down the rate increases that LYU is asking for. Thank you for your consideration.

CLERK@PSC.STATE.FL.US

Donna and Terry Sharkey [11824 Sussex Hill Way, Leesburg FL 34788](#)

Brian Schultz

From: Holly <hollydiederich@gmail.com>
Sent: Thursday, December 10, 2020 7:24 AM
To: Office of Commissioner Fay
Subject: lake yale utilites

Dec 10, 2020

To whom it may concern:

This is in regards to the rate increase requested by Lake Yale Utilites LLC, Docket No. 20200169-WS.

I am a resident of Lake Yale utilities and as such I need to speak up against this increase and ask that Lake Yale Utilites LLC. Be held accountable for our poor water and waste system.

Since taking over in 2017, Mr. Smallridge and LYU, LLC. Have done nothing to maintain or improve our water or waste system. He has been belligerent, threatening and unresponsive.

We have had to fight for 3 years to get an adequate fence around the waste treatment plant, what we have now still does not muffle the sound nor the smell. Especially during the summer months, the smell and noise from the treatment area are overwhelming, directly impacting our quality of life. What little has been done, has been with much resistance and not until the DEP stepped in and required the minimum. The retention ponds are a health issue, as it is a cesspool of breeding mosquitoes.

The majority of residents purchase drinking water, as the quality of LYU water questionable. I haven't seen any analysis of such, but do wonder, given the increase of cancer and other health issues within the community.

This is a community of good honest people, the majority 80-85% here as full time residents, who have worked all their lives for a bit of heaven in the sun. I am concerned that this increase, and given the quality of service, will grossly affect the value of our investment in our homes and community.

Please, consider us when you address this issue. We understand that costs go up, and could accept a modest increase. But the request for 40% increase in water, and 95% increase in waste is ridiculous.

Thank you
Bill and Marie Ennis
11912 Stanwood Way
Leesburg Fl 34788
352-589-6694

Brian Schultz

From: Holly <hollydiederich@gmail.com>
Sent: Thursday, December 10, 2020 7:15 AM
To: Office of Commissioner Fay
Subject: LAKE YALE UTILITES

Dec 8, 2020

To whom it may concern:

This is in regards to the rate increase requested by Lake Yale Utilites LLC, Docket No. 20200169-WS.

I am a resident of Lake Yale utilities and as such I need to speak up against this increase and ask that Lake Yale Utilites LLC. Be held accountable for our poor water and waste system.

Since taking over in 2017, Mr. Smallridge and LYU, LLC. Have done nothing to maintain or improve our water or waste system. He has been belligerent, threatening and unresponsive.

We have had to fight for 3 years to get an adequate fence around the waste treatment plant, what we have now still does not muffle the sound nor the smell. Especially during the summer months, the smell and noise from the treatment area are overwhelming, directly impacting our quality of life. What little has been done, has been with much resistance and not until the DEP stepped in and required the minimum. The retention ponds are a health issue, as it is a cesspool of breeding mosquitoes.

Let's talk about the water! The majority of residents purchase drinking water, as the quality of LYU water is awful. It can either reek of chlorine one day, the next it just smells funky. Water pressure is inconsistent, sometimes so poor that it won't pop up our sprinklers or allow us to take a shower.

Until just recently, we have seen no staffing for the water or waste treatment. Since we have seen someone, on a partially routine basis for about a month, nothing has improved. So not too sure what he is doing.

This is a community of good honest people, the majority 80-85% here as full time residents, who have worked all their lives for a bit of heaven in the sun. I am concerned that this increase, and given the quality of service, will grossly affect the value of our investment in our homes and community.

Please, consider us when you address this issue. We understand that costs go up, and could accept a modest increase. But the request for 40% increase in water, and 95% increase in waste is ridiculous.

Thank you

Margaret Anne Barger
11918 Stanwood Way
Leesburg Fl 34788
352-483-0939