

**Jacob Ve Vaughn**

---

**From:** Jacob Ve Vaughn on behalf of Records Clerk  
**Sent:** Thursday, December 10, 2020 12:30 PM  
**To:** 'Heidi Borkovetz'  
**Cc:** Consumer Contact  
**Subject:** RE: Lake Yale Utilities LLC Docket No. 20200169-WS

Good Morning, Richard L. Borkovetz and Heidi A. Borkovetz

We will be placing your comments below in consumer correspondence in Docket No. 20200169 and forwarding your comments to the Office of Consumer Assistance and Outreach.

**Jacob Ve Vaughn**

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
[Jacob.Ve Vaughn@psc.state.fl.us](mailto:Jacob.Ve Vaughn@psc.state.fl.us)  
850.413.6656

---

**From:** Heidi Borkovetz <bork5@yahoo.com>  
**Sent:** Wednesday, December 9, 2020 6:46 PM  
**To:** Office of Commissioner Polmann <Commissioner.Polmann@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Chairman Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Brown <Commissioner.Brown@psc.state.fl.us>; Braulio Baez <BBaez@PSC.STATE.FL.US>  
**Cc:** Records Clerk <CLERK@PSC.STATE.FL.US>; christensen.patty@leg.state.fl.us  
**Subject:** Lake Yale Utilities LLC Docket No. 20200169-WS

Richard L. Borkovetz  
Heidi A. Borkovetz  
37920 Monticello Street  
Leesburg, FL 34788

Mailing Address:  
P. O. Box 141  
Sturgeon Bay, WI 54235

We are customers of Lake Yale Utilities. We strenuously object to the rate increases proposed by the Utilities Commissioner for the purchase of a lawn mower and trailer and usage fees.

- Since the grass is being cut and maintained currently, there is no need for a new lawn mower or trailer. Repair the equipment currently owned.

- If the Commission finds that the purchase of a new mower and trailer is necessary, the Commission should put a dollar limit on the expenditure. Prior to any purchase, at least 3 bids should be obtained with estimates for replacement of the lawn mower and trailer. Only the lowest bid should be accepted within the amount capped.
- If a mower and trailer have already been purchased, proof of purchase including amount paid should be provided to the customers. If the amount paid is excessive and unreasonable, the owner should be liable for the expense and that cost should not be passed onto the customer.
- There is nothing that prevents this equipment from being used for personal use or another business owned by the manager/member/LLC. Therefore, the equipment should be kept on the premises at Lake Yale in our locked compound in a locked shed with the equipment being used solely by Lake Yale Utilities and its staff. The key should be retained by Lake Yale Utilities to prevent misuse.

Any reputable business owner knows that you need to operate within your budget and that you do not make equipment purchases without the funds to do so! Repair the equipment you own and when you have funds to make a purchase, do it then. Poor management of Lake Yale Utilities is obvious.

The water charges should be used to offset the waste charges. A fee increase of 40% for water usage when it is generating income is excessive and unnecessary. A fee increase of 100% for waste usage is UNNECESSARY and EXCESSIVE. Most of the residents of Lake Yale Estates are retired and on fixed incomes. We are planning retirement in the next year. We cannot afford the proposed rate increases. This will jeopardize the financial wellbeing of all of Lake Yale Estates' residents. If it is absolutely necessary for a fee increase, a minimal, staged increase projected over years is more reasonable. It would most likely be found that Lake Yale Utilities could break even with a minimal fee increase and better management.

WE OBJECT TO THE PROPOSED RATE INCREASES AND PURCHASE OF LAWN MOWER AND TRAILER. WE REQUEST THAT YOU RECONSIDER AND ELIMINATE OR REDUCE THE PROPOSED FEE INCREASES.

Thank you.

Richard L. Borkovetz

Heidi A. Borkovetz