

**Antonia Hover**

**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Friday, December 11, 2020 1:17 PM  
**To:** 'Sandy Cole'  
**Cc:** Consumer Contact  
**Subject:** RE: Rate increase requestedby Lake Yale Utilities LLC, Docket No. 20200169-WS.

Good Afternoon, Shelby Bortone.

We will be placing your comments below in consumer correspondence in Docket Number 20200169, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

*Toni Hover*

*Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467*

---

**From:** Sandy Cole <scolegilead@gmail.com>  
**Sent:** Thursday, December 10, 2020 5:13 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Fwd: Rate increase requestedby Lake Yale Utilities LLC, Docket No. 20200169-WS.

Sent from my iPad

Begin forwarded message:

**From:** Shelby Bortone <shelbybortone@gmail.com>  
**Date:** December 10, 2020 at 12:04:09 PM EST  
**To:** Sheila Weiland <sheilaann1961@gmail.com>, Sandy Cole <scolegilead@gmail.com>, Lake Yale <clubhouseye@gmail.com>, commissioner.brown@psc.state.fl.us, Commissioner.Clark@psc.state.fl.us, Commissioner.Polmann@psc.state.fl.us, Commissioner.Graham@psc.state.fl.us, commissoner.fay@psc.state.fl.us, bbaez@psc.state.fl.us, christensen.patty@leg.state.fl.us  
**Subject:** Rate increase requestedby Lake Yale Utilities LLC, Docket No. 20200169-WS.

Then shortly after that we got a boil water notice. We are still under a boil water notice...so when does this end with this company and why would they ever think they are entitled to an increase!