

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: December 11, 2020
TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk
FROM: Kathryn G. W. Cowdery, Office of the General Counsel *KGWC*
RE: Docket No. 20200119-WS

Please file the attached email from Mr. M. Friedman commenting on Rule 25-30.335, F.A.C., in the docket file listed above.

Thank you.

Attachment

From: [Kathryn Cowdery](#)
To: [Julie Phillips](#)
Subject: FW: Proposed Changes to Rule 25-30.335 Customer Billing
Date: Friday, December 11, 2020 11:07:47 AM
Attachments: [image6b622.PNG](#)

From: Martin S. Friedman [mailto:MFriedman@deanmead.com]
Sent: Friday, December 11, 2020 10:59 AM
To: Kathryn Cowdery
Cc: Michael Smallridge; 'Troy Rendell'
Subject: Proposed Changes to Rule 25-30.335 Customer Billing

Kathryn,

Thank you for making the change Troy and I requested in (5) to be consistent with past Commission policy. I do have a concern with the requirement in (6) to give an annual notice as it relates to small utilities (which is the large majority of water & wastewater utilities). I think this is an unnecessary burden since most of them do not have websites. The customer base of many of these small utilities do not have snowbird population to which this Rule is directed. Maybe a one-time notification when the Rule amendment goes into effect would be sufficient. There are many Tariff rules that are applicable and of interest to customers and there is rightfully no annual noticing requirement. Thus, I would request that (6) be deleted.

Thanks, Marty



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