

**Jacob Veaughn**

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**From:** Jacob Veaughn  
**Sent:** Friday, December 11, 2020 4:17 PM  
**To:** 'ORINA HICKS'  
**Cc:** Consumer Contact  
**Subject:** RE: Sandy ,water co.

Good afternoon , ORINA HICKS

My apologies for responding with the incorrect docket number, this error has been corrected.

We will be placing your comments below in consumer correspondence in Docket No. 20200169 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Thank you for your patience,

**Jacob Veaughn**

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
[Jacob.Veaughn@psc.state.fl.us](mailto:Jacob.Veaughn@psc.state.fl.us)  
850.413.6656

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**From:** Jacob Veaughn **On Behalf Of** Records Clerk  
**Sent:** Friday, December 11, 2020 1:40 PM  
**To:** 'ORINA HICKS' <[hicks619@comcast.net](mailto:hicks619@comcast.net)>  
**Cc:** Consumer Contact <[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)>  
**Subject:** RE: Sandy ,water co.

Good Morning, ORINA HICKS

We will be placing your comments below in consumer correspondence in Docket No. 20200176 and forwarding your comments to the Office of Consumer Assistance and Outreach.

**Jacob Veaughn**

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
[Jacob.Veaughn@psc.state.fl.us](mailto:Jacob.Veaughn@psc.state.fl.us)  
850.413.6656

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**From:** ORINA HICKS <[hicks619@comcast.net](mailto:hicks619@comcast.net)>  
**Sent:** Friday, December 11, 2020 10:38 AM  
**To:** Records Clerk <[CLERK@PSC.STATE.FL.US](mailto:CLERK@PSC.STATE.FL.US)>  
**Cc:** [clubhouseleye@gmail.com](mailto:clubhouseleye@gmail.com)  
**Subject:** Sandy ,water co.

Bob and Orina Hicks  
11937 Metcalf Way  
Lake YALE Condominium  
12/06/20

Dear Commissioner

The rate increase that Lake Yale Utilities want, would have a great impact on our household's also it would mean another increase on us with our community to. We live across the street and have to put up with the sewage smell when the wind is blowing it is awful. We been ask so many time by guests what that smell. But the noise level from the pumps at night was awful my husband who is 82 and sick and the noise would wake us up at night. The noise from the pumps no one should have to put up with that and lose sleep. But it never got fix till the DEP said something. The water is not good enough to drink so we use a filter plus buy our drinking water. This company has paid no attention from the time they bought it till now and they want a large increase for something they should have done from the being.

Sincerely, Mr. MRS. Hicks

Recipient Name

12/06/20

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