

Brian Schultz

From: Veronica Washington
Sent: Monday, December 14, 2020 8:33 AM
To: Commissioner Correspondence
Subject: Docket No. 20200169
Attachments: Docket No. 20200169-WS; Lake Yale Utilities rate hike for Sandpiper Mobile home manner; Lake Yale Utilities Docket #20200169-WS; Regarding Docket No. 20200169-WS; Fwd Lake Yale Estates Proposed Water and sewer Increase Docket No 20200169-WS

Please place the attached emails in Docket No. 20200169

Thanks

Veronica D. Washington

Executive Assistant to Commissioner Andrew Fay
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
(850)413-6036
vwashing@psc.state.fl.us

Brian Schultz

From: Jim Given <jimgiven@live.com>
Sent: Saturday, December 12, 2020 12:14 PM
To: Office of Commissioner Fay
Subject: Docket No. 20200169-WS
Attachments: IMG_0096.jpg; ATT00001.txt

Application for a staff-assisted rate case in Lake County by

Lake Yale Utilities, LLC

DOCKET NO. 20200169-WS

Name Jim + Judy GIVEN

Address 602 Sandpiper Dr. Leesburg, Fl. 34788

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

We agree with the report that the Board of Sandpiper Mobile Homes sent to you regarding ~~poor~~ poor services.

We live directly across the street from the Lake Yale Water Treatment generators and tanks. The former owners had the generators programmed to come on for a short time every Thursday. If the generator failed to shut off, a technician came to check on things immediately. Since the new owner take over, the generator has failed on several occasions to shut off. One time we heard it shut on and off continually for approx. 18 hours, even though I made repeated calls to inform them of the problem.

Before you returned Lake Yale with a rate increase upon Sandpiper, they should have a time period of a better service performance.

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

Brian Schultz

From: Georgina Emanuel <geemanuel5797@gmail.com>
Sent: Saturday, December 12, 2020 9:46 AM
To: Office of Chairman Clark; Office of Commissioner Graham; Office of Commissioner Brown; Office of Commissioner Polmann; Office of Commissioner Fay
Subject: Lake Yale Utilities rate hike for Sandpiper Mobile home manner
Attachments: Sandpiper - Lake Yale Utilities rate hike.jpeg

We here at Sandpiper Mobile home manner are on a fixed income we cannot afford such a drastic increase in any of our bills. The one that Lake Yale has proposed is an outrageous amount for any of our bills to increase. Adding to that our service is not good at all here, when we have a problem it takes a long time before we get any response from Lake Yale Utilities & it takes many calls from us to get a response to get it fixed. Also the water pressure is very bad for most of the park.

Sincerely Georgina

Brian Schultz

From: Lake YaleEstates <clubhouse1ye@gmail.com>
Sent: Friday, December 11, 2020 1:25 PM
To: Records Clerk; Office of Commissioner Polmann; Office of Commissioner Graham;
Office of Chairman Clark; Office of Commissioner Fay; Office of Commissioner Brown;
Braulio Baez; Christensen.patty@leg.state.fl.us
Subject: Lake Yale Utilities Docket #20200169-WS
Attachments: Documents to PSC 12-11-2020 Sandy Cole request.pdf

Good afternoon,

Attached please find documents for your review for Lake Yale Estates as it pertains to Lake Yale Utilities Docket #20200169-WS.
Thank you.

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Denise Dalton, CAM
Community Association Manager
Lake Yale Estates Condominium Association, Inc.
38141 Maywood Bay Dr.
Leesburg, FL 34788
Ph: 352-589-9214

Brian Schultz

From: Roland Lundin <ralundin@gmail.com>
Sent: Friday, December 11, 2020 12:17 PM
To: Christensen.patty@leg.state.fl.us; Commisioner.Brown@psc.state.fl.us; Office of Chairman Clark; Office of Commissioner Fay; Office of Commissioner Graham; Braulio Baez; Office of Commissioner Polmann; scolegilead@gmail.com
Subject: Regarding Docket No. 20200169-WS

I am writing to express my concern over the proposed rate increase of the Lake Yale Utility. Utilities are monopolies and therefore regulated. If the power company wants a rate increase of two cents, they have to justify them. LYU is proposing an increase in a much larger proportion than that. I really don't think the purchase of a lawnmower and the repair of a fence justifies a permanent rate increase of the size proposed, not even close. If anything, it displays the lack of planning on the part of LYU. I don't think the senior residents of LYE should be permanently assessed for such a temporary problem, except maybe the owner is looking to line his pockets on the SS checks of our 55+ community. At the worst, maybe a one time small assessment, but certainly not what is proposed. If minor maintenance would have been preformed overtime, these "major" problems wouldn't exist. Every business deserves to make a reasonable profit on their investment, but this is off the chart.

Sincerely,
Roland Lundin
38032 Monticello St, Leesburg, FL 34788

Brian Schultz

From: Shelby Bortone <shelbybortone@gmail.com>
Sent: Thursday, December 10, 2020 12:06 PM
To: Office of Commissioner Fay
Subject: Fwd: Lake Yale Estates Proposed Water and sewer Increase Docket No 20200169-WS
Attachments: letter to water commission dec 2020.docx

----- Forwarded message -----

From: **Shelby Bortone** <shelbybortone@gmail.com>
Date: Thu, Dec 10, 2020 at 11:29 AM
Subject: Lake Yale Estates Proposed Water and sewer Increase Docket No 20200169-WS
To: Sandy Cole <scolegilead@gmail.com>, Lake Yale <clubhouseLYE@gmail.com>, <commissioner.graham@psc.state.fl.us>, <commissioner.clark@psc.state.fl.us>, <commissioner.brown@psc.state.fl.us>, <bbaez@psc.state.fl.us>, <Christensen.patty@leg.state.fl.us>, <commissioner.Polmann@psc.state.fl.us>

Please find attached a letter I wish to share with all of you prior to the hearing for increase.

Thank you for your consideration in this matter,
Shelby Bortone
Steve Shaluta