

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 -WS

RECEIVED-TPSC

2020 DEC 14 PM 12:09

COMMISSION
CLERK

Name Edward Whitman

Address 352 GrandVistaTrail
Leesburg, Fl. 34748

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

you began your letter with "While we understand this is a challenging time" = you should be ashamed to do this to us at this horrible time. An increase of this magnitude is ludicrous! People are out of work, unemployment is rising, some people are struggling terribly. Don't give us the excuse about the infrastructure costs and so on. We are not stupid, the Builders incur these costs and are well paid for. You are lining your pockets by double dipping. It is not fair to charge us all for areas that use more water. The Villages is the biggest corporation for this. Let them pay more w/ they can afford it they put in numerous ponds where there are none and we all have to pay for their extravagant abuse of our water supply. Paying more for sewer is also ludicrous. We pay more to put it out, on our irrigation which is totally unfair. Your water is terrible, lime, and we have to have our own filtration in home to filter it. Also, ludicrous is your charging us now before an increase is granted. You say you will pay us back for if you aren't granted your increase. We have never seen one penny of any refund when you don't get quite the amount you are hoping to get. This increase should not be by all counties. It should depend on each persons use and that is all. We should not be paying for these areas that are more extravagant. I ask that you reconsider all of this and make it fair to everyone.... Please reconsider this

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terrible amount of
an increase

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W Mrs. Edward Whitman
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Leeburg, FL 34748

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7 DEC 2020 PM 7 L



2020 DEC 14 AM 7:15

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
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